A meeting of the OVERVIEW AND SCRUTINY PANEL (ECONOMIC WELL-BEING) will be held in CVSO1.A, CIVIC SUITE, PATHFINDER HOUSE, ST MARY'S STREET, HUNTINGDON PE29 3TN on THURSDAY, 2 FEBRUARY 2012 at 7:00 PM and you are requested to attend for the transaction of the following business:-

Contact (01480)

#### **APOLOGIES**

# 1. **MINUTES** (Pages 1 - 8)

To approve as a correct record the Minutes of the meeting held on 5<sup>th</sup> January 2012.

Mrs C Bulman 388234

#### 2. MEMBERS' INTERESTS

To receive from Members declarations as to personal and/or prejudicial interests and the nature of those interests in relation to any Agenda Item. Please see Notes 1 and 2 below.

# 3. LOCAL GOVERNMENT ACT 2000 - FORWARD PLAN (Pages 9 - 12)

A copy of the current Forward Plan is attached. Members are invited to note the Plan and to comment as appropriate on any items contained therein.

Mrs H Taylor 388006

#### 4. EXCLUSION OF THE PUBLIC

To resolve:-

That the public be excluded from the meeting because the business to be transacted contains information relating to the financial or business affairs of any particular person (including the authority holding that information).

# 5. **FUNDING FOR CCTV** (Pages 13 - 16)

To consider a report by the Head of Operations.

E Kendall 388635

#### 6. RE-ADMITTANCE OF THE PUBLIC

To resolve:-

to readmit the public to the meeting.

# 7. BUDGET 2012/13 AND MEDIUM TERM PLAN 2013 TO 2017 (Pages 17 - 60)

To consider a report by the Head of Financial Services prior to its consideration by the Cabinet.

S Couper 388103

# 8. 2012/13 TREASURY MANAGEMENT STRATEGY (Pages 61 - 84)

To consider the draft Treasury Management Strategy and Prudential Indicators.

S Couper 388103

# 9. **CUSTOMER SERVICES MONITORING REPORT** (Pages 85 - 94)

To consider the monitoring report for the customer services team for the 12 months to December 2011. J Barber 388105

# 10. CABINET FEEDBACK - ONE LEISURE FINANCE (Pages 95 - 96)

To consider a report by the Cabinet outlining their deliberations on the recommendations of the One Leisure Working Group. Mrs H Taylor 388006

# 11. WORKPLAN STUDIES (Pages 97 - 100)

To consider with the aid of a report by the Head of Legal and Democratic Services, the Panel's programme of studies.

Mrs C Bulman 388234

# 12. OVERVIEW AND SCRUTINY (ECONOMIC WELL-BEING) - PROGRESS (Pages 101 - 106)

To consider a report by the Head of Legal and Democratic Services.

Mrs C Bulman 388234

#### 13. SCRUTINY

To scrutinise decisions taken since the last meeting as set out in the Decision Digest and to raise any other matters for scrutiny that sit within the remit of the Panel. (TO FOLLOW).

Dated this 25 day of January 2012

Head of Paid Service

#### Notes

- 1. A personal interest exists where a decision on a matter would affect to a greater extent than other people in the District
  - (a) the well-being, financial position, employment or business of the Councillor, their family or any person with whom they had a close association;
  - (b) a body employing those persons, any firm in which they are a partner and any company of which they are directors;
  - (c) any corporate body in which those persons have a beneficial interest in a class of securities exceeding the nominal value of £25,000; or
  - (d) the Councillor's registerable financial and other interests.
- 2. A personal interest becomes a prejudicial interest where a member of the public (who has knowledge of the circumstances) would reasonably regard the Member's personal interest as being so significant that it is likely to prejudice the Councillor's judgement of the public interest.

Please contact Mrs Claire Bulman, Democratic Services Officer, Tel 01480 388234 / email Claire.Bulman@huntingdonshire.gov.uk if you have a general query on any Agenda Item, wish to tender your apologies for absence from the meeting, or would like information on any decision taken by the Committee/Panel.

Specific enquiries with regard to items on the Agenda should be directed towards the Contact Officer.

Members of the public are welcome to attend this meeting as observers except during consideration of confidential or exempt items of business.

Agenda and enclosures can be viewed on the District Council's website – www.huntingdonshire.gov.uk (under Councils and Democracy).

If you would like a translation of Agenda/Minutes/Reports or would like a large text version or an audio version please contact the Democratic Services Manager and we will try to accommodate your needs.

#### **Emergency Procedure**

In the event of the fire alarm being sounded and on the instruction of the Meeting Administrator, all attendees are requested to vacate the building via the closest emergency exit.



# Agenda Item 1

#### **HUNTINGDONSHIRE DISTRICT COUNCIL**

MINUTES of the meeting of the OVERVIEW AND SCRUTINY PANEL (ECONOMIC WELL-BEING) held in CIVIC SUITE CVSO.1A, PATHFINDER HOUSE, ST MARY'S STREET, HUNTINGDON PE29 3TN on Thursday, 5 January 2012.

PRESENT: Councillor T V Rogers – Chairman.

Councillors G J Bull, E R Butler, S Greenall, Hall, R Harrison, P G Mitchell, Roberts,

M F Shellens and A H Williams.

Mr R Hall and Mrs H Roberts.

APOLOGIES: Apologies for absence from the meeting were

submitted on behalf of Councillors R B Howe

and A J Mackender-Lawrence.

#### 69. MINUTES

The Minutes of the meeting held on 1<sup>st</sup> December 2011 were approved as a correct record and signed by the Chairman.

#### 70. MEMBERS' INTERESTS

Councillor R Harrison declared a personal interest in Minute No. 80 as an employee of the Highways Agency.

# 71. LOCAL GOVERNMENT ACT 2000 - FORWARD PLAN

The Panel considered and noted the current Forward Plan of Key Decisions (a copy of which is appended in the Minute Book). In so doing, the Chairman reported that the item on the Location of the Call Centre was likely to be considered by the Panel at their meeting in February 2012.

#### 72. CABINET FEEDBACK - DRAFT BUDGET 2012/13 AND MTP

(Councillor N J Guyatt, Deputy Leader of the Council, was in attendance for this item).

The Panel received and noted a report from the Cabinet (a copy of which is appended in the Minute Book) on its response to their comments on the draft Budget 2012/2013 and the Medium Term Plan. In reply to a question about the latest figure for the New Homes Bonus, the Head of Financial Services reported that this was £37,000 higher than the projected figure. Having noted that the Cabinet had discussed the benefits and risks of increasing the Council's general reserves provision, the Deputy Leader explained it was intended to recommend to the full Council that it was set at £4M and that it would not be possible to achieve a higher level in the current year.

Councillor P G Mitchell commented on the supplementary capital estimate which had been approved to enable the Huntingdon multistorey car park scheme to proceed and suggested that this warranted further investigation. Having noted that this was part of a long term plan for the development of the town which had previously been considered by the Panel, it was agreed that this was not required.

# 73. VOLUNTARY SECTOR REVIEW (INDICATIVE FUNDING)

(Councillor T D Sanderson, Executive Councillor for Healthy and Active Communities, was in attendance for consideration of this item).

Consideration was given to a report by the Head of Environmental and Community Health Services (a copy of which is appended in the Minute Book) seeking an indicative budget for voluntary sector support for the 2013/14 financial year and outlining options for the distribution of the funds.

The Executive Councillor for Healthy and Active Communities drew attention to the main elements and recommendations within the report and, in particular, to the proposals to establish a mixed grant system as opposed to a commissioning approach for the allocation of future funds and to introduce a Community Chest for organisations who required small grants.

The Head of Environmental and Community Services explained that the District Council currently provided funding to six organisations: Advice Huntingdonshire Citizens Bureaux, Hunts Forum. Huntingdonshire Volunteer Centre, Shopmobility, St Barnabus Community Learning Centre and Disability Information Services Huntingdonshire. This was achieved through five-year Service Level Agreements which would expire in 2013. The report had been prepared to enable negotiations to commence with the voluntary organisations on future funding arrangements. The Overview and Scrutiny Panel (Social Well-Being) had discussed the report at a recent meeting and had endorsed the recommendations.

In considering the proposal to establish an indicative budget for 2013/14 of £273,000, Members questioned how this figure had been arrived at and where alternative savings would be made in the Council's Budget. Having been informed that the figure was based on the requirements of current service providers, Members questioned whether the methodology used was valid, particularly as an important part of the rationale for the change was that the existing beneficiaries of funding were not certain to receive it in the future.

A greater reduction in funding for the voluntary sector had originally been proposed. However, the Executive Councillor for Healthy and Active Communities explained that research had indicated that any reduction of more than 20% would have significant implications for the Council in terms of the additional demand for services it would create. In response to a question on the impact on voluntary sector organisations of a reduction of this size, the Head of Environmental and Community Services explained that most of the current recipients of funding had offered coping strategies that would enable them to continue to operate with no reduction in the level of services they provided. Following comment that it would have been useful to see a

comparison of the impact of varying levels of funding reduction on the voluntary sector, the Head of Environmental and Community Services undertook to circulate this information after the meeting.

With regard to the level of the indicative budget sought, Members questioned whether consideration had been given to requiring recipients of funding to obtain match funding. They also discussed the extent to which approval of the indicative budget would influence voluntary sector organisations' attempts to secure alternative methods of funding and investigate opportunities for shared accommodation. Comment having been made that a number of organisations had become too reliant on Council funding, Members queried whether the voluntary sector was responding to the changing economic climate and exploring opportunities, for example, to share services / facilities and raise funds. A suggestion was made that the indicative budget could alternatively be used to provide Council services directly and, therefore, replace some of the recent service reductions within the Council. The Council should clarify its priorities in this respect

The Panel discussed the proposed delivery methods for providing future financial support to the voluntary sector. Members established that as the Council was moving away from commissioning, a mix of distribution methods would not be used as is stated in the report. They then queried the rationale behind the proposal to return to the grant process and how the Council would ensure that the organisations met the objectives for which the grant was awarded. In response the Head of Environmental and Community Health Services explained that grants would be awarded for a maximum of three years and any performance issues could be addressed through the indicative budget for the following year. Applications for grants would be determined by the Executive Councillors for Resources and for Healthy and Active Communities.

The Panel discussed in detail the proposal to establish a Community Chest to create an accessible source of funds to help local community projects on a rolling programme throughout the year. The Head of Environmental and Community Services explained that the initiative had been devised in response to a number of requests for small sums of monies to help with local projects. A number of views were expressed as to whether Towns and Parishes should be able to apply to the Community Chest. Although some members were supportive of the approach, others suggested that these organisations already had the opportunity to obtain funding via their precepts. Another Member suggested that this opportunity could be valuable to smaller parishes who were often unable to raise funds for local projects. With regard to the administration of the process, it was suggested that, given the small sums involved, it should be straightforward and flexible. Having reiterated their concerns about how the indicative figure had been determined and where alternative savings would be made in the Council's Budget, it was

#### **RESOLVED**

that the Cabinet be recommended to

a) suggest an indicative voluntary sector budget for

2013/14 of £273,000;

- b) agree to adopt a mix of methods of allocating funds, the method to involve a level of bureaucracy proportionate to the level of funding required, and
- c) agree to the establishment of a modest 'Community Chest' to create an 'accessible' source of funds to help very local community projects.

# 74. HOUSING BENEFIT CHANGES AND THE POTENTIAL IMPACT ON HUNTINGDONSHIRE

(Councillors B S Chapman, Executive Councillor for Customer Services, and N J Guyatt, Deputy Leader of the Council, were in attendance for this item).

The Panel gave consideration to a joint report by the Heads of Customer Services and of Housing Services (a copy of which is appended in the Minute Book) on the impact of changes to the Housing Benefit system on Huntingdonshire residents. The Executive Councillor for Customer Services reported that the changes largely affected the Local Housing Allowance paid to households that were assessed as being eligible for help with their rent in the private sector. The effect of the changes had resulted in a reduction of £370,000 per annum in the amount that was paid to existing benefit claimants. This equated to a reduction in benefit entitlement of between £3 and £70 per week and would start to take effect from January 2012, which could potentially result in households falling into rent arrears and facing the threat of eviction and/or homelessness. Having drawn attention to other changes which would be introduced in the period to April 2013 as part of the Government's welfare reform programme. Councillor Chapman invited Panel Members to comment on the information provided.

In considering the contents of the report, Members queried whether an assessment had been made of the local impact of the changes in housing benefit. The Panel was advised that it was difficult to assess the exact impact at this stage. Although the changes had been introduced in April 2011 there had been a nine-month protection period which was now due to come to an end and so the effects were just starting to emerge. The Council had written to those who were affected by the changes to advise them to seek advice at an early stage. It was also reported that there had already been a reduction in the number of available private sector properties for rent and Members commented on the increase in cost of rents that would result if this trend continued. Councillor M F Shellens suggested that it would be useful to receive regular reports on these matters.

In response to a question by a Member on whether the changes would have an impact on the cost to the Council of providing the homeless with temporary bed and breakfast accommodation, the Panel was advised that this was likely to be the case and that the Council was reliant on a small number of providers of this type of accommodation. The New Build Programme had helped the situation during the last few years but this would not be the case in the future. Discussions were currently ongoing with the Housing Associations to

identify alternatives to bed and breakfast accommodation.

Further on the use of bed and breakfast accommodation, the Panel was advised that the Council primarily dealt with two providers and that there were currently 11 households in this type of accommodation in the District. Having been advised of the cost of an average double room, the Panel was informed that the Council often had to take action at short notice and sought to do so in the best and most cost effective manner. Councillor S Greenall requested a breakdown of the average cost per night of this type of accommodation for 2010 and 2011.

There was no indication at this stage of the level of budget which was likely to be required to meet the expected increase in homelessness in the future. Consequently there was currently no provision within the 2012/13 Budget for an increase in homelessness, though reference was made to the impact of the various benefit changes in the text. Members queried whether the Council should seek to increase the budget estimate for homelessness at this stage; however, the Head of Financial Services explained that in the absence of an accurate estimate of the impact it was not practical to do so. Given that the Council was likely to increase its level of reserves, he was not unduly concerned about the situation for the forthcoming financial year. Having requested an update on this subject on a quarterly basis when there was likely to be a better indication of the impact on Huntingdonshire residents, it was

#### **RESOLVED**

- a) that the report now submitted be noted;
- b) that a further report drawing together the wider housing policy implications for the Council arising from the Government's Welfare Reform Bill be submitted to a future meeting of the Panel, and
- c) that further reports on rental levels and rent costs be submitted to the Panel on a quarterly basis.

#### 75. EXCLUSION OF THE PUBLIC

#### **RESOLVED**

that the public be excluded from the meeting because the business to be transacted contained information relating to the financial or business affairs relating to the authority.

#### 76. ONE LEISURE FINANCE

(Councillor T D Sanderson, Executive Councillor for Health and Active Communities, was in attendance for this item).

With the assistance of a report by the One Leisure Working Group (a copy of which is appended in the annex to the Minute Book) the Panel was acquainted with the outcome of the deliberations of the Working Group. The Working Group had been established to review the financial performance of One Leisure and to make recommendations

on the services' future strategic direction.

Attention was drawn to an update which was circulated at the meeting that incorporated the latest financial position as reflected in the Council's Medium Term Plan. In considering the revisions to the financial information, Members queried whether the revenue projection for 2012/13 was robust given that there was no proposal to increase prices in the current year. In response the Head of Financial Services stated that a cautious approach would be taken to maintenance and that income following developments at Huntingdon and St Neots had been higher than expected. It was also envisaged that income would further improve following planned development at One Leisure St Ives. The General Manager, One Leisure indicated that he was comfortable with the revised figures.

Mr R Hall drew attention to the section of the report on Alternative Delivery Models. He reported that the majority of Councils had moved away from in-house delivery. He referred to a report prepared by Improvement East in March 2011 which indicated that almost 75% of Councils in the East of England had externalised their leisure services. It also identified five preferred alternative models, which could be considered for the operation of the service. The Working Group had recommended that investigations should be undertaken to establish the most appropriate business model for the service.

Comment was made on the significant cost of the Council's crèche facilities. It was pointed out that the Working Group had looked at this area but had deliberately avoided micromanaging the service and the recommendations relating to the establishment of a business plan would cover such matters. Having noted that all the centres would be included in the business plan, the General Manager reported that it was unlikely that the centres at Ramsey and Sawtry would generate a profit in the longer term. Whereupon and subject to the incorporation of the revised figures into the report, it was

#### **RESOLVED**

that the Working Group's report and recommendations be endorsed for submission to the Cabinet.

#### 77. RE-ADMITTANCE OF THE PUBLIC

**RESOLVED** 

that the public be re-admitted to the meeting.

# 78. BROADBAND DELIVERY PROJECT

The Panel received a presentation by Mrs S Bedlow, Economic Development Manager, on the Broadband Delivery Project. The Panel was informed that the Government's objective through the Project was to establish the best superfast network in Europe by 2015 and that Local Enterprise Partnerships were required to draw up a Broadband Strategy for their areas. The Cambridgeshire and Peterborough Broadband Delivery Project had been allocated £6.75m for this purpose and had adopted the objectives of ensuring that 100% of businesses and 90% of homes had access to superfast

broadband by 2015. On a question which had been raised at a previous meeting, Members were provided with a definition of superfast broadband.

The Panel discussed a range of matters relating to the Project's objectives, including whether businesses required broadband speeds of 25 Mbps. Comment was also made that the target for businesses was unattainable as a growing number of businesses were now operating from home. In response, Mrs Bedlow explained that the Project was currently considering how it would define "business" for this purpose.

Members were advised that the Government's funding could only be used to provide broadband in areas not covered by commercial providers. Efforts were being made to encourage the market to meet demand; however, a number of commercial providers had been disappointed with the take up of high speed broadband. Members then discussed the mechanisms which would be used to establish demand and were informed that a comprehensive survey would be undertaken and a campaign website established. In response to a question on the implications of not taking part in the Project, the Economic Development Manager explained that research had demonstrated the benefits of superfast broadband in terms for productivity and economic growth and that failure to undertake the Project would result in the District being at a competitive disadvantage.

Following a question on the Alconbury Enterprise Zone, Mrs Bedlow reported the Government had announced that all Enterprise Zones would have superfast broadband. It was likely that the number of houses and businesses within the area would make it commercially viable and, therefore, demand would be met by the market.

The Chairman thanked Mrs Bedlow for her attendance at the meeting.

### 79. WORKPLAN STUDIES

The Panel received and noted a report by the Head of Legal and Democratic Services (a copy of which is appended in the Minute Book) containing details of studies that were being undertaken by the Overview and Scrutiny Panels for Social and Environmental Well-Being. In so doing, a Member queried when the guidance was expected on future provision requirements for gypsies and travellers.

With regard to the item on CCTV it was agreed that the Panel should receive an update on progress of negotiations with the Town Councils. Mrs H Roberts queried whether the review of waste collection and recycling policies would include the financial performance of the service. It was suggested that this information would be produced through the development of the RECAP Advanced Waste Partnership and could be submitted to the Panel. It was also suggested that the savings which had been achieved following the departure of a number of senior Officers could be considered as part of the report on the Budget at the Panel's next meeting.

# 80. OVERVIEW AND SCRUTINY (ECONOMIC WELL-BEING) - PROGRESS

The Panel received and noted a report by the Head of Legal and Democratic Services (a copy of which is appended in the Minute Book) reviewing progress on matters that had been previously been discussed by the Panel.

#### 81. SCRUTINY

The Panel considered and noted the latest edition of the Council's Decision Digest (a copy of which is appended in the Minute Book). In response to a question from a Panel Member, Councillor E R Butler reported that the 2010/11 Accounts would be signed off by the end of the month.

Having noted that there had been a number of recent changes to the Council's Risk Management Strategy, the Scrutiny and Review Manager undertook to provide Mrs H Roberts with a revised copy of the Strategy.

Chairman



# **FORWARD PLAN OF KEY DECISIONS**

Prepared by Date of Publication: **Councillor J D Ablewhite** 

15 January 2012

1 February 2012 to 31 May 2012 For Period:

Membership of the Cabinet is as follows:-

Councillor J D Ablewhite	- Executive Leader of the Council, with responsibility	3 Pettis Road		
	for Strategic Economic Development	St. Ives		
		Huntingdon PE27 6SR		
		Tel: 01480 466941	E-mail: Jason.Ablewhite@huntingdonshire.gov.uk	
Councillor N J Guyatt	- Deputy Executive Leader of the Council with	6 Church Lane		
	responsibility for Strategic Planning and Housing	Stibbington		
ဖ		Cambs PE8 6LP		
		Tel: 01780 782827	E-mail: Nick.Guyatt@huntingdonshire.gov.uk	
Councillor B S Chapman	<ul> <li>Executive Councillor for Organisational</li> </ul>	6 Kipling Place		
	Development	St. Neots		
		Huntingdon PE19 7RG		
		Tel: 01480 212540	E-mail: Barry.Chapman@huntingdonshire.gov.uk	
Councillor J A Gray	- Executive Councillor for Resources	Shufflewick Cottage		
		Station Row		
		Tilbrook PE28 OJY		<b>\</b>
		Tel: 01480 861941	E-mail: Jonathan.Gray@huntingdonshire.gov.uk	\$
Councillor D M Tysoe	- Executive Councillor for Environment	Grove Cottage		σ
		Maltings Lane		71
		Ellington		=
		Huntingdon PE28 OAA		Ç
		Tel: 01480 388310	E-mail: Darren.Tysoe@huntingdonshire.gov.uk	$\sigma$
Councillor T D Sanderson	- Executive Councillor for Healthy and Active	29 Burmoor Close		_
	Communities	Stukeley Meadows		<b>F</b>
		Huntingdon PE29 6GE		7.
		Tel: 01480 412135	E-mail: Tom.Sanderson@huntingdonshire.gov.uk	F

Any person who wishes to make representations to the decision maker about a decision which is to be made may do so by contacting Mrs Helen Taylor, Senior Democratic Services Officer on 01480 388008 or E-mail: Helen.Taylor@huntsdc.gov.uk not less than 14 days prior to the date when the decision is to be made.

The documents available may be obtained by contacting the relevant officer shown in this plan who will be responsible for preparing the final report to be submitted to the decision maker on the matter in relation to which the decision is to be made. Similarly any enquiries as to the subject or matter to be tabled for decision or on the availability of supporting information or documentation should be directed to the relevant officer.

Colin Meadowcroft Head of Legal and Democratic Services

Notes:- (i) Additions/significant changes from the previous Forward are annotated \*\*\*

(ii) For information about how representations about the above decisions may be made please see the Council's Petitions Procedure at http://www.huntsdc.gov.uk/NR/rdonlyres/3F6CFE28-C5F0-4BA0-9BF2-76EBAE06C89D/0/Petitionsleaflet.pdf or telephone 01480 388006

Subject/Matter for Decision	Decision/ recommendation to be made by	Date decision to be taken	Documents Available	How relevant Officer can be contacted	Consultation	Relevant Executive Councillor	Relevant Overview & Scrutiny Panel
Community Infrastructure Levy Sovernance Principles***	Cabinet	16 Feb 2012	CIL Evidence Base	Steve Ingram, Head of Planning Services Tel No. 01480 388400 or email Steve.Ingram@huntingdonshire.gov.uk		N J Guyatt	Environmental Well-Being
Roll Forward of Core Strategy - Local Plan Project Plan	Cabinet	16 Feb 2012	None.	Paul Bland, Planning Service Manager (Policy) Tel No. 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk		N J Guyatt	Environmental Well-Being
Budget and MTP	Cabinet	16 Feb 2012	Draft MTP, Previous Year's budget report, Various Annexes	Steve Couper, Head of Financial Services Tel No. 01480 388103 or email Steve.Couper@huntingdonshire.gov.uk	Overview and Scrutiny (Economic Well-Being). 2nd February 2012.	J A Gray	Overview and Scrutiny (Economic Well- Being)
Waste Collection Policies	Cabinet	16 Feb 2012	None.	Eric Kendall, Head of Operations Tel No. 01480 388635 or email Eric.Kendall@huntingdonshire.gov.uk		D Tysoe	Environmental Well-Being

Subject/Matter for Decision	Decision/ recommendation to be made by	Date decision to be taken	Documents Available	How relevant Officer can be contacted	Consultation	Relevant Executive Councillor	Relevant Overview & Scrutiny Panel
Location of the Call Centre	Cabinet	16 Feb 2012	Previous Cabinet Papers	Julia Barber, Head of Customer Services Tel No 01480 388105or email Julia.Barber@huntingdonshire.gov.uk		J A Gray	Economic Well- Being
Treasury Management Strategy and Prudential Indicators	Cabinet	16 Feb 2012	Previous year's Strategy	Steve Couper, Head of Financial Services Tel No. 01480 388103 or email Steve.Couper@huntingdonshire.gov.uk	Overview and Scrutiny (Economic Well-Being). 2nd February 2012.	J A Gray	Overview and Scrutiny (Economic Well- Being)
Funding for CCTV	Cabinet	16 Feb 2012	None.	Eric Kendall, Head of Operations Tel No. 01480 388635 or email Eric.Kendall@huntingdonshire.gov.uk		D Tysoe	Environmental Well-Being
eambs Renewable Infrastructure Framework	Cabinet	22 Mar 2012	CCC - Cambs Renewable Infrastructure Framework Strategy	Paul Bland, Planning Service Manager (Policy) Tel No. 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk	Endorse as Council Policy	N J Guyatt D Tysoe	Environmental Well-Being
Cambs Community Energy Fund	Cabinet	22 Mar 2012	CCC - Community Energy Fund Strategy	Paul Bland, Planning Service Manager (Policy) Tel No. 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk	Endorse as Council Policy	N J Guyatt D Tysoe	Environmental Well-Being
Huntingdon West Master Plan	Cabinet	22 Mar 2012	Huntingdon West Action Plan	Paul Bland, Planning Service Manager (Policy) Tel No 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk		N J Guyatt	Environmental Well-Being
Cambridgeshire Future Transport - 'Transport for Cambridgeshire'	Cabinet	19 Apr 2012	Cambs Future Transport Programme	Paul Bland, Planning Service Manager (Policy) Tel No. 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk	Update on emerging options and recommendations.	N J Guyatt	Environmental Well-Being

Subject/Matter for Decision	Decision/ recommendation to be made by	Date decision to be taken	Documents Available	How relevant Officer can be contacted	Consultation	Relevant Executive Councillor	Relevant Overview & Scrutiny Panel
Community Infrastructure Levy (CIL)	Cabinet	19 Apr 2012	Examination in Public Report	Paul Bland, Planning Service Manager (Policy) Tel No. 01480 388430 - or email Paul.Bland@huntingdonshire.gov.uk	Outcome of Examination and recommend adoption to Council	N J Guyatt	Environmental Well-Being
Planning for Sustainable Drainage Systems (SuDs)	Cabinet	19 Apr 2012	CCC SuDs Options Paper	Paul Bland, Planning Service Manager (Policy) Tel No 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk	Consider options.	N J Guyatt	Environmental Well-Being
Bearscroft Farm Urban Design Framework***	Cabinet	17 May 2012	None.	Paul Bland, Planning Service Manager (Policy) Tel No. 01480 388430 or email Paul.Bland@huntingdonshire.gov.uk	Adopt as Council policy.	N J Guyatt	Environmental Well-Being

# Agenda Item 5

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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#### **CABINET**

#### **16 FEBRUARY 2011**

#### **BUDGET 2012/13 AND MEDIUM TERM PLAN 2013 to 2017**

(Report by the Head of Financial Services)

#### 1 PURPOSE

1.1 The purpose of this report is to allow the Cabinet to determine its recommendations to Council on 22 February in relation to the Council's Budget and Council Tax for 2012/13, Medium Term Plan for 2013/17 and associated matters.

#### 2 BACKGROUND

2.1 Both the Financial Strategy in September and the Draft Budget in December were considered by Overview & Scrutiny and Cabinet before being approved by Council. Both reports highlighted a continuing high level of uncertainty on a number of issues, affecting the financial position of the Authority.

#### 3 OVERVIEW

## A combination of:

- expected progress in controlling payroll costs,
- · a buoyant forecast for New Homes Bonus,
- · continuing efficiency savings, and
- a Council Tax rise

result in a budget for 2012/13 that maintains a higher level of reserves and reductions in the service savings still to be identified for the future.

Government proposals for funding in 2012/13 are slightly higher (£37k) than expected. New Homes Bonus provides an increasingly significant element (£1.9M) of the Council's funding and this is expected to rise over the next few years to over £6M. Whilst of significant benefit it does increase the Council's reliance on the buoyancy of the house building industry.

Since December, some changes have been made to the Draft Budget. These include:

- greater savings on pay including the decision to have no pay increase again in April 2012.
- a £188k per year increase in the level of Voluntary Sector grants previously proposed.
- review of the risk provision and an increase in the minimum level of revenue reserves to £4.5M.

Uncertainty continues to be a major problem for Local Authorities whether as a result of the world, European or UK economies or Government proposed changes to their funding or responsibilities. It will be some years before there is any chance of greater certainty. Allowance for a risk provision has been made in the budget but higher end assumptions could result in extra costs of up to £2.1M by 2016/17.

The Government have offered a one year grant equivalent to 2.5% to any Council that does not raise its Council Tax for 2012/13. Huntingdonshire, together with a significant number of other Authorities, does not propose to accept this as there is a significant likelihood that it will simply result in the need to cut services when the grant ceases the following year.

The Government are proposing a limit on Council Tax increases of 3.5% with the requirement to get a majority result from a referendum for any higher level.

The Council's Tax Level for the current year is £124.17 per year for Band D properties with 66% of residents on lower bands paying a lower tax. This is significantly less than the District Council average of £168. Lower taxing Districts are at a severe disadvantage from percentage limits which have minimal cash value and the Leader has written to the Secretary of State proposing that future limits should reflect a cash value based on the District Council average.

In order to protect the services that local residents value, such as voluntary sector grants which result in significant support for some of the most vulnerable, and to ensure that our budgets take proper recognition of current uncertainties a Council Tax increase of £4.34 per year (8p per week) is proposed for a Band D property. This equates to a rise of 3.5% and equivalent increases in future years mean that the Council has a lower target of future savings to achieve. This reduces the chances of reductions in the services that local residents need and value.

The following table shows the key figures:

	FORECAST	BUDGET		MTI	•	
PROPOSED	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
	£000	£000	£000	£000	£000	£000
NEW FORECAST	21,435	21,722	22,299	22,842	23,611	24,365
FUNDING						
Use of revenue reserves	-2,409	-2,547	-1,954	-1,909	-1,122	0
Remaining revenue reserves EOY	12,032	9,485	7,531	5,622	4,500	4,500
New Homes Grant	-832	-1,913	-2,857	-3,704	-4,845	-6,095
Special Council Tax Grant 2011/12	-184	-184	-184	-184	0	0
Formula Grant (RSG)	-10,522	-9,288	-9,235	-8,630	-8,846	-9,067
Collection Fund Deficit	-105	-63	0	0	0	0
Council Tax	-7,383	-7,727	-8,068	-8,415	-8,797	-9,202
COUNCIL TAX LEVEL	£124.17	£128.51	£133.01	£137.66	£142.48	£147.47
£ increase	£0.00	£4.34	£4.50	£4.66	£4.82	£4.99
Unidentified Spending Reductions	0	0	-337	-550	-616	-891
Extra savings if higher risks		-100	-800	-1,000	-1,600	-2,100
DRAFT BUDGET						
Unidentified Spending Reductions		0	-500	-800	-1,338	-1,409
LAST YEAR						
Unidentified Spending Reductions		-751	-961	-1,524	-1,975	-2,028

# 4 CHANGES SINCE THE DRAFT BUDGET – SPENDING AND RISK PROVISION

**4.1** The tables below shows the key changes that have been made to spending and the risk provision since the Draft Budget was considered in December. Annex A provides further detail.

	REVENUE							
REVENUE SPENDING	F'CAST	BUDGET		M	ГР			
REVENUE SPENDING	2011	2012	2013	2014	2015	2016		
	2012	2013	2014	2015	2016	2017		
	£000	£000	£000	£000	£000	£000		
DRAFT excluding Unidentified Savings	21,362	21,696	22,749	23,624	24,227	25,231		
Pay and Allowances		-295	-464	-509	-533	-638		
Voluntary Sector Grants			188	188	188	188		
Other Service Variations	241	394	330	103	137	142		
Technical Variations	-168	-73	-168	-14	208	332		
TOTAL VARIATIONS	73	26	-113	-232	0	25		
PROPOSED excl. Unidentified Savings	21,435	21,722	22,636	23,392	24,227	25,256		

	NET CAPITAL						
	F'CAST	BUDGET		M	ГР		
CAPITAL SPENDING		2012	2013	2014	2015	2016	
	2012	2013	2014	2015	2016	2017	
	£000	£000	£000	£000	£000	£000	
DRAFT	5,506	12,198	4,067	2,851	3,736	2,699	
Other Service Variations	-1,225	-456	-75	112	152	152	
Technical Variations	1,041	-972	-2	6	12	16	
TOTAL VARIATIONS	-184	-1,428	-77	118	164	168	
PROPOSED	5,322	10,770	3,990	2,969	3,900	2,867	

**4.2** The most significant adjustments relate to:

Pay and allowances – Over the last year there has been substantial consultation with staff on pay and pay systems which led to agreement for a pay freeze for April 2012. Over the coming year management will be working with staff to identify a revised pay system that will enable the Council to better control costs whilst ensuring the fair and attractive salaries necessary to recruit and retain quality staff.

Inevitably there is a need to include planning assumptions for future pay awards whilst stressing that these are only planning assumptions and must not be taken as an indication of the actual level of pay awards that will be negotiated and approved.

The 2013 financial planning assumption is based on cost of living

of 2%. Future years assumptions mirror the assumed Council Tax rise, both being influenced by general levels of inflation.

**Voluntary Sector Grants** – An extra £188k per year of grants, compared to the provision in the draft budget, has now been included.

Other Service and Technical Variations - These include provision for an A14 Inquiry, reduction in the saving from letting PFH space to reflect levels expected, review of the risk contingency and removal of the savings anticipated from PV panel installation pending assessment of how far market prices have fallen (reinstatement of one scheme is imminent under the Invest to Save procedure but will give a much lower saving).

#### 5 CHANGES SINCE THE DRAFT BUDGET - FUNDING

- **5.1** The Council Tax base has now been finalised for 2012/13 and this provides an increase of 201 Band D properties on the assumption used in the Draft Budget.
- **5.2** The Government has proposed a New Homes Bonus of £1.913M which is £37k greater than previously forecast. There is no change proposed to the Formula Grant level.
- 5.3 There will be a surplus of £464k on the Collection Fund due to the Council's success in collecting the Council Tax. This is required to be shared pro rata across precepts and so £63k will be this Council's share.
- 5.4 Whilst any significant change is unlikely the final notification for Formula Grant and New Homes Bonus has not yet been received. If there is a minor change then adjustment to the use of reserves is the most practical approach.

#### 6. RISKS AND SENSITIVITY

- 6.1 The most fundamental issue continues to be the economic impact of the various international financial issues. There are many conflicting views on the scale of the problems ahead for the UK and the eurozone. There may be further financial impacts on the UK and, if so, there could be impacts on the Council due to:
  - Lower income from planning fees, building control fees and leisure charges.
  - Lower New Homes Bonus
  - More applicants for housing and council tax benefit
  - Higher homelessness
  - Reductions in Government Grant

#### 6.2 Other issues include:

- Delivery of the items contained in identified savings
- Identification and delivery of unidentified savings in future years.
- Levels of pay awards, inflation and interest rates
- Ability to maintain income levels
- Grant changes for 2013/14 onwards
- Impact of growth in Business Rates
- Impact of slower home building on New Homes Bonus
- Loss of Formula Grant (or Localised Business Rates) to fund New Homes Bonus
- Costs of demographic growth
- Change in Pension Fund contributions
- Impact of changes to the benefits systems on homelessness levels and the ability to collect Council Tax.
- High priority service developments not already in the MTP and any unavoidable spending requirements not referred to in this report emerging (e.g. planning appeals)
- The potential for costs relating to "orphan" contaminated land sites
- Repayment of past land charge fees
- Low demand for office property in Huntingdon e.g. assumed sale of Castle Hill House.
- 6.3 Annex B provides some specific examples of potential impacts on the Council's financial position. These have been used to establish a lower end figure for inclusion in the budget as the Risk Provision and a higher end figure to provide a feel for the potential extra level of risk that could emerge.

	Budget		M <sup>-</sup>	ΤР	
RISKS	12/13	13/14	14/15	15/16	16/17
	£M	£M	£M	£M	£M
Proposed Range					
Lower End (Budgeted risk provision)	0.0	0.8	1.0	1.3	1.5
Higher End	0.1	1.6	2.0	2.9	3.6
Extra savings required if higher end assumptions correct	0.1	0.8	1.0	1.6	2.1

#### 7.0 RESERVES

7.1 Overview and Scrutiny felt that it would be prudent to increase revenue reserves even further than the uplift from £3M to £4M proposed in the draft budget. The Proposed Budget/MTP is therefore based on not allowing reserves to fall below £4.5M.

- 7.2 It is very difficult to theoretically calculate the appropriate level of reserves but the following factors are all relevant:
  - The new rules that require a positive referendum result before a Council can increase its tax level above the limit set by the Secretary of State has the potential to make it very difficult to replenish reserves once they are used. Reserves therefore need to be sufficient to allow a savings programme to be introduced to replenish reserves before they run out.
  - The level of New Homes Bonus is forecast as £6.1M by 2016/17 and although a risk provision of £0.9M has been made there is still potential for significant variations depending on how quickly the world, European and UK economies recover.
  - 2013/14 sees the planned move to the localisation of Business Rates to replace the current Formula Grant regime. There is potential for volatility in the new starting point as well as the variations thereafter.
  - Individual items that could have significant revenue impacts include Planning Inquiries, higher than planned pay awards, significant rises in homelessness, reduced Government spending allocations to Local Government and falling income levels due to recession.
- 7.3 The graph at Annex C shows the levels of Reserves forecast to be held by District Councils at March 2012. It shows net spending (including parish precepts) compared with the level of reserves. Although there is a vast variety of results it demonstrates that, for our size and the likelihood that we have higher vulnerability, due to higher than average income levels and New Homes Bonus assumptions, £4.5M would not be excessive.
- 7.4 The position will be reviewed annually and the levels of reserves held by similar sized authorities will be monitored where possible. If, once some of the risks have stabilised, it were considered that reserves could be reduced then it would be possible to use the resources for one-off projects.

# 8.0 RESERVES AND THE ROBUSTNESS OF THE 2012/13 BUDGET

8.1 The Local Government Act 2003 requires the Managing Director (Resources), as the Council's Chief Financial Officer, to report to the Council on the robustness of the estimates and the adequacy of reserves when it considers its budget and the consequent Council Tax. His comments are contained in Annex D and confirm that the budget is adequately robust and that the level of revenue reserves is currently above the minimum level required.

#### 9. COUNCIL TAX LEVELS

- 9.1 Huntingdonshire continues to have a very low level of Council Tax. In the current year the Council's £124.17 charge (Band D) was 20<sup>th</sup> lowest of the 201 District Councils which have an average of £168 and a maximum of £310.
- 9.2 The following table shows the current number of properties in each tax band and demonstrates that 66% of properties have tax levels lower than band D.

Tax	Percentage at band	2011/12
Band	(rounded)	Council Tax
Α	16%	£82.78
В	26%	£96.58
С	24%	£110.37
D	16%	£124.17
Ε	12%	£151.76
F	5%	£179.36
G	2%	£206.95
Н	<1%	£248.34

- 9.3 The Secretary of State has announced that Council Tax increases in excess of 3.5% will have to be supported by a positive referendum result as a replacement to the previous capping regime. This seems unfair to Council's with low tax levels as they will effectively be caught in a "poverty trap" of very small cash increases thus requiring higher levels of service reductions than in the high taxing Councils. The Leader has therefore written to the Secretary of State proposing that the referenda limit be based on a cash sum equivalent to a percentage of the average District Council level.
- 9.4 The Secretary of State has also offered a grant for just one year equivalent to a Council Tax rise of 2.5% for any Council that does not increase its Council Tax for 2012/13.
- 9.5 Overview & Scrutiny recommended that the Council should not accept the freeze grant as future referenda limits may prevent the Council ever being able to increase its Tax level to compensate for the freeze.
- 9.6 They also recommended that any decision to increase the Tax level more than 2.5% should consider the service reductions that could thus be avoided.
- 9.7 Paragraph 4.1 above illustrates one such particular saving, reducing the cut in grants to the voluntary sector, which will cost £188k. This alone represents a Council Tax increase of £3.13 or 2.5%.
- 9.8 The Council believes that local residents will wish to preserve these grants, recognise the Councils need to meet unavoidable

inflation (there will be no pay rises again in April) and preserve valued services as far as possible both this year and in future. In order to do this the plan is based on increasing Council Tax next year by £4.34 per year for a band D property (£3.86 for Band C and £3.38 for Band B). This represents a percentage increase of 2.6% of the average District Council tax level, and 3.5% of this Council's lower tax level.

9.9 The table below shows the proposals for subsequent years:

	2013/14	2014/15	2015/16	2016/17
Planned Tax Level	£133.01	£137.66	£142.48	£147.47
Cash Increase per year	£4.50	£4.65	£4.82	£4.99

#### 10. PROPOSED BUDGET AND MTP

- 10.1 The table below shows the overall budget and funding for the next five years with an extended version being included in Annex E. The important points to note are that it has been possible to:
  - stop relying on reserves to subsidise spending after 2015/16
  - provide added security from higher reserve levels
  - reduce the level of future savings still needing to be found.

	FORECAST	BUDGET		MTF	,	
PROPOSED	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
	£000	£000	£000	£000	£000	£000
NEW FORECAST	21,435	21,722	22,299	22,842	23,611	24,365
FUNDING						
Use of revenue reserves	-2,409	-2,547	-1,954	-1,909	-1,122	0
Remaining revenue reserves EOY	12,032	9,485	7,531	5,622	4,500	4,500
New Homes Grant	-832	-1,913	-2,857	-3,704	-4,845	-6,095
Special Council Tax Grant 2011/12	-184	-184	-184	-184	0	0
Formula Grant (RSG)	-10,522	-9,288	-9,235	-8,630	-8,846	-9,067
Collection Fund Deficit	-105	-63	0	0	0	0
Council Tax	-7,383	-7,727	-8,068	-8,415	-8,797	-9,202
COUNCIL TAX LEVEL	£124.17	£128.51	£133.01	£137.66	£142.48	£147.47
£ increase	£0.00	£4.34	£4.50	£4.66	£4.82	£4.99
Unidentified Spending Reductions	0	0	-337	-550	-616	-891
Extra savings if higher risks		-100	-800	-1,000	-1,600	-2,100

Unidentified Spending Reductions on lower risk basis					
DRAFT BUDGET	0	-500	-800	-1,338	-1,409
LAST YEAR'S BUDGET	-751	-961	-1,524	-1,975	-2,028

- 10.2 The following Annexs provide more detail:
  - Annex F: Budget by service area including full recharges of support costs.
  - Annex G: Summary of Budgets controllable by each senior manager.
  - Annex H: Annex G expanded with individual services and highlighting service variations.
- 10.3 A colour coding is used in Annex G to denote those service developments that require further approvals before they can commence.

#### 11. CONSULTATION AND COMMENTS

11.1 This report will be considered at a meeting of the Overview and Scrutiny (Economic Wellbeing) Panel on the 2 February and a consultation meeting with members of the business community on 6 February. Comments from both meetings will be reported to Cabinet.

#### 12. PRUDENTIAL CODE

12.1 The Prudential Code sets various limits relating to the budget and this has been included as an annex to the Treasury Management Strategy elsewhere on the Cabinet's agenda.

#### 13. CONCLUSIONS

- 13.1 Following discussion of the draft Budget and MTP figures in December a number of adjustments have been made. The most significant ones relate to:
  - Additional savings on pay including no pay award in April 2012.
  - Reinstating a major portion of the Voluntary Sector grants budget.
  - Ensuring a reasonable risk provision and increased level of reserves given the major uncertainties facing the Council.
- 13.2 Increasing the Council Tax by £4.34 per year (8p per week), or 3.5%, for a Band D property and comparably in future years, together with the achievement of the major savings referred to in the draft report means the Council has a lower target for future savings to achieve. This reduces the chances of reductions in the services that local residents need and value.

13.3 The Council's Chief Financial Officer considers that the budget is robust and that there are adequate reserves.

### 14. RECOMMENDATIONS

#### The Cabinet is asked to:

**Authorise** the Managing Director (Resources) to make adjustments to revenue reserves to compensate for any minor variations that might arise from the final notification of New Homes Bonus or Formula Grant.

# **Recommend to February Council:**

- Approval of the proposed MTP, budget and Financial Plan (Annexs E to H)
- A £4.34 per year increase in the Council Tax for 2012/13 i.e. a Band D charge of £128.51

# **ACCESS TO INFORMATION ACT 1985**

Grant Settlement Information – Files in Financial Services Working Papers - Files in Financial Services Project Appraisals 2011/12 Revenue Budget and the 2012/16 MTP Forecast Report Draft Budget and MTP Report.

**Contact Officer: Steve Couper** 

Head of Financial Services 201480 388103

#### **ANNEXS**

- A Total Spending Variations since Draft Budget Report
- B Risk Ranges
- C District Council Reserves
- D Robustness of the 2012/13 Budget
- E Overall Financial Summary to 2024/25
- F Proposed Budget Full service cost basis after the apportionment of overheads
- G Proposed MTP Controllable basis Budget Holder Summary
- H Proposed MTP Controllable basis. Those MTP schemes, where further approval is required before they can commence, are highlighted.

			REVENUE	NUE					NET CAPITAL	ITAL		
TOTAL SPENDING VARIATIONS	F'CAST	BUDGET		M	MTP		F'CAST	BUDGET			MTP	
SINCE DRAFT BUDGET	2011	2012	2013	2014	2015	2016	2011	2012	2013	2014	2015	2016
	2012	2013	2014	2015	2016	2017	2012	2013	2014	2015	2016	2017
	£000	£000	£000	£000	£000	£000	£000	£000	0003	£000	£000	£000
DRAFT net of Unidentified Savings	21,362	21,696	22,249	22,824	22,889	23,822	5,506	12,198	4,067	2,851	3,736	2,699
Add back forecast unidentified savings			200	800	1,338	1,409						
DRAFT before Unidentified Savings	21,362	21,696	22,749	23,624	24,227	25,231	5,506	12,198	4,067	2,851	3,736	2,699
Pay and Allowances												
Pay & allowances Review adjustment	244	549	555	688	846	938						
Replaced by Pay Inflation adjustment	-244	-844	-1,019	-1,197	-1,379	-1,576						
net variation	0	-295	-464	-209	-533	-638						
Voluntary Sector Grants			188	188	188	188						
Other Service Variations	241	394	330	103	137	142	-1,225	-456	-75	112	152	152
Technical Variations	-168	-73	-168	4-	208	332	1,041	-972	7	9	12	16
TOTAL VARIATIONS	73	26	-113	-232	0	25	-184	-1,428	11-	118	164	168
PROPOSED before Unidentified Savings	21,435	21,722	22,636	23,392	24,227	25,256	5,322	10,770	3,990	2,969	3,900	2,867
Less forecast unidentified savings			337	220	616	891						
PROPOSED net of Unidentified Savings	21,435	21,722	22,229	22,842	23,611	24,365	5,322	10,770	3,990	2,969	3,900	2,867

			REVENUE	IUE					NET CAPITAL	ITAL		
	F'CAST	BUDGET		MTP	Д		F'CAST	BUDGET		MTP	<b>a</b>	
	2011	2012	2013	2014	2015	2016	2011	2012	2013	2014	2015	2016
	2012	2013	2014	2015	2016	2017	2012	2013	2014	2015	2016	2017
Scheme	£000	£000	£000	£000	£000	€000	£000	£000	£000	£000	£000	£000
Other Service Variations												
St Neots Development	-70	25										
Local Development Framework examinations		130	-10	-70	-25	-25						
A14 Inquiry		25	175									
RAF Alconbury Development	06-	06										
Customer Services - Staff savings			18	18	18	48						
Environment Strategy Funding							47					
PV Panels - Other locations	2	44	62	62	62	62	-174	-249	-187			
PV Panels - Eastfield House		20	20	19	19	19	-158					
St Neots District Heating Scheme									-40	-40		
Rental of space in PFH		31	62	62	62	62						
New Industrial Units		28										
Recycling Gate Fees		10										
Reduce call centre hours		20	20	20	20	20						
Ramsey Rural Renewal	-5	2	က				-63	63				
Town Centre Developments	98						98 <u>-</u>					
Disabled Facilities Grants							-715	-295	152	152	152	152
Community Infrastructure Levy - Preparations	97	-56	-70	-58	69-	-64	23	25				
Community Infrastructure Levy - Preparations		25	20	20	20	20						
Wheeled Bins for New Properties							66-					
2011/12 Forecast Outturn	221											
	241	394	330	103	137	142	-1,225	-456	-75	112	152	152

			REVENUE	IUE					NET CAPITAL	ITAL		
	F'CAST	BUDGET		MTP	Д		F'CAST	BUDGET		W	MTP	
	2011	2012	2013	2014	2015	2016	2011	2012	2013	2014	2015	2016
	2012	2013	2014	2015	2016	2017	2012	2013	2014	2015	2016	2017
Scheme	€000	£000	£000	£000	€000	£000	€000	£000	£000	£000	£000	€000
Technical Variations												
Interest	ကု	-10	-119	-106	-116	-38						
MRP	0	-37	8	-74	-64	-54						
VAT Partial Exemption							7	128				
Formula Grant reduction due to New Homes Bonus		-107										
Revenue staff charged to capital	-164						164					
Schemes carried forward							856					
Schemes brought forward								-1,100				
Savings expected in February Report		82										
Inflation - Capital							0	0	-5	9	12	16
Inflation - Non-Pay base items	0	0	-15	-39	-74	-110						
Inflation - MTP Developments	0	0	38	75	150	208						
Inflation - Unidentified Savings price base			7	30	113	127						
Risk provision changes				100	200	200						
Rounding	7				<u></u>	<u></u>						
	-168	-73	-168	-14	208	332	1,041	-972	-2	9	12	16

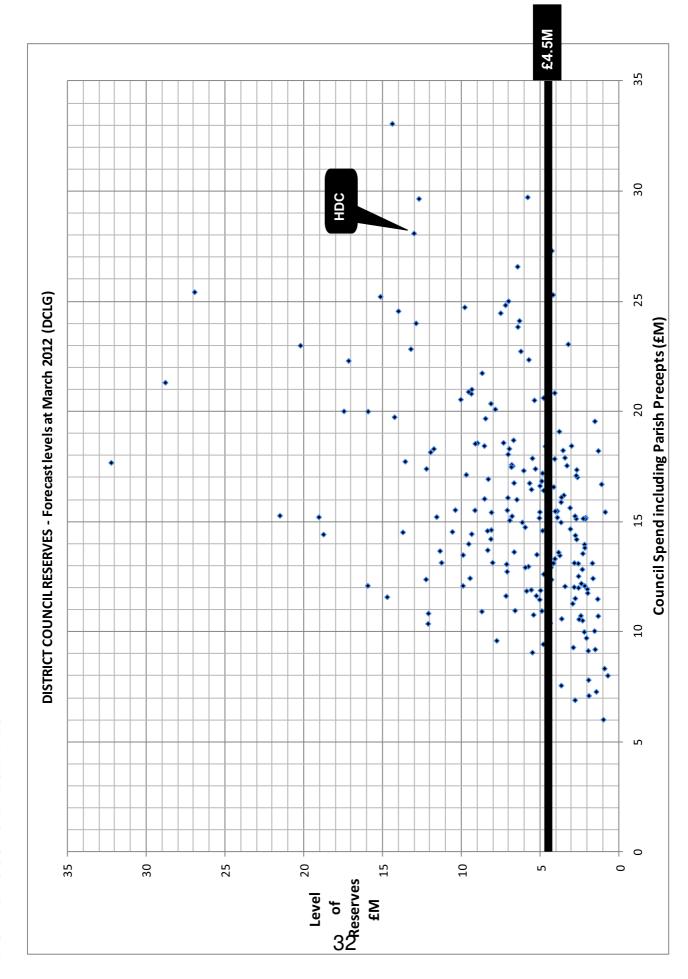
**RISK RANGES** 

The Low end assumption is included in the Budget/MTP.

	Extra	Extra savings neede	s need	( <del>+</del> ) p	#		Extra	Extra savings needed	eu sbu	(+) pape	:##
LOW END ASSOMPTION	12/13	13/14	14/15	15/16	16/17	HIGH END ASSUMPTION	12/13	13/14	14/15	15/16	16/17
KISK Provision in MI P	ЮЗ	ξM	ξM	ξM	ξM		ξM	£M	ξM	£M	ЕМ
Extra reduction in Government Grant in 2013/14	int in 201	3/14									
2%		0.2	0.2	0.2	0.2	2%		0.2	0.2	0.2	0.2
Extra reduction in Government Grant in 2015/6 and 2016/17	ant in 201	5/6 and	2016/17								
						0.9% per year accumulated				0.1	0.2
Growth per year in funding from Business Rates growth	usiness R	ates gr	owth								
1% per year			-0.1	-0.2	-0.3	2% per year			-0.2	-0.3	-0.5
Reduction in New Homes Bonus grant due to slower housi	rant due	to slow	er hous	ing con	pletion	ng completions from 2013/14					
10% lower		0.1	0.2	0.3	4.0	20% lower		0.2	0.4	9.0	0.8
Reduction in Government Grant due to insufficient New Homes Bonus funding	lue to insi	ufficien	t New H	omes B	onus f	unding					
All bodies share loss		0.2	0.3	0.4	0.5	Local Authorities share loss		0.3	0.5	9.0	0.8
Increase in net spending every year to cover cost of increased population.	ir to cover	r cost o	f increa	sed por	onlation	n. There is no provision for demographic growth in the forecast.	phic g	rowth in	n the fo	recast.	
0.425%		0.1	0.2	0.3	0.4	0.85%		0.2	0.4	9.0	0.8
Potential reduction in tax base from non-collectable Counci	n non-col	lectable	Counc	il Tax fo	ollowin	I Tax following localisation reductions					
Based on 8.4% of £900k		0.1	0.1	0.1	0.1	Based on 8.4% of £900k		0.1	0.1	0.1	0.1
						Increase in pay award:					
						1% per year		0.2	0.4	0.7	6.0
						Loss of income in 2012/13 and 2013/14 excluding leisure	/14 exc	luding	leisure		
						2.5%	0.2	0.2			
						No leisure price increase					
						in 2013/14		0.2	0.2	0.2	0.2
	0.0	0.7	6.0	1.1	1.3		0.5	1.6	2.0	2.8	3.5
Savings Items						Savings Items					
						CCTV – further savings	-0.1	-0.1	-0.1	-0.1	-0.1
Countryside savings			-0.1	-0.1	-0.1	Countryside savings			-0.1	-0.1	-0.1
Lower increase in car park charges		0.1	0.2	0.3	0.3	Lower increase in car park charges		0.1	0.2	0.3	0.3
	0.0	0.1	0.1	0.2	0.2		-0.1	0.0	0.0	0.1	0.1
PROPOSED RANGE FROM	0.0	0.8	1.0	1.3	1.5	ТО	0.1	1.6	2.0	2.9	3.6
						Extra cost of high end assumption	0.1	8.0	1.0	1.6	2.1

	Extr	Extra savings needed (+) ##:	s neede	## (+) p	;
NOT INCLUDED IN EITHER ASSUMPTION	12/13	13/14	14/15	15/16	16/17
	£M	WЗ	ξM	ξM	Ю
1% increase in non-pay inflation if fees					
and charges adjusted appropriately	0	0	0	0.1	0.1
each year&&					
2% change in Pension Fund		0.0	0.0	0.0	0.0
contributions from 2013/14		ე ე		 	
1% increase in all interest rates from		7	7	7	7
2012/13 onwards		<u>-</u>		-	-
Increase Council Tax rise to 5% from		7	0.3	7 0	0 5
2013/14 onwards		-0.1			

&& Excludes income items where above inflation increases already assumed



# RESERVES AND THE ROBUSTNESS OF THE 2011/12 BUDGET

The Local Government Act 2003 requires me, as the Council's Chief Financial Officer, to report on the robustness of the 2012/13 budget and the adequacy of reserves when you consider it and the consequent Council Tax.

#### Robustness

The Council has tended in recent years to underspend its budget. This demonstrates that it has budgeted prudently and that managers have taken a mature approach to budgetary control rather than simply spending any spare sums on low priority items. This is expected to continue but the scale may fall due to the requirement for budget savings and the uncertain size and duration of the current recession.

The Internal Audit and Risk Manager considers that our internal financial controls are working adequately. There is also a sound system of financial monitoring and identification of any necessary budget variations that feeds into the budget/MTP process.

The 2012/13 budget has been prepared using the budget for 2011/12 as a base, and amending it for known changes, particularly:

- Inflation but no provision for pay awards other than a non-consolidated performance provision the most significant element.
- The impact of MTP schemes

There will always be some items that emerge after the budget has been prepared. These are normally met by compensating savings elsewhere in the budget, or, if necessary, the use of revenue reserves.

The most significant potential risks to the budget are:

- higher inflation
- further reductions in income due to the recession
- non-achievement of planned savings
- failure of a borrower
- an emergency (e.g. flooding)
- increased demands on housing services due to increased homelessness.

#### **Reduced Income**

A 1% loss of income from fees, rents and charges would amount to around £170k. The Council is budgeting to receive income of:

- Car Parks £1.8M
- Leisure Centres £6.5M
- Property £2.0M
- Planning and Building Control Fees £1.8M

# **Treasury Management**

The maximum permitted with one counterparty is £8M but this is only possible where £3M of the sum is held in a liquidity account with that body. Liquidity Accounts allow recovery of investments on the same working day which substantially reduces the risk. Thus the practical limit is probably £5M which is limited to bodies with the highest credit rating or Building Societies with more than £2 billion in assets.

### **Emergencies**

Certain types of eventuality are mitigated in other ways. Many significant risks are insured against, so losses are limited to the excesses payable. The Government's Bellwin Scheme meets a large proportion, over a threshold, of the costs of any significant peacetime emergencies (e.g. severe flooding).

#### Inflation

A  $\frac{1}{2}$ % increase in general and pay inflation, assuming no compensating increase in fees and charges was possible, would result in a net cost of approximately £180k.

#### **Interest Rates**

A change in interest rates is not material.

#### **Revenue Reserves**

These are estimated to be £12m at April 2012 and reduce to £9.5m by March 2013 in order to support revenue spending. This is still significantly above what would be considered a safe minimum level when considering the 2012/13 budget in isolation but clearly not excessive given their planned use over the next few years.

Therefore, even if a number of unexpected additional costs emerged there would still be sufficient funding to cover the deficit for 2012/13.

#### Conclusion

Considering all these factors, I believe that the combination of a robust budget process and our current level of reserves should give Members no concerns over the Council's financial position for 2012/13.

However, it remains critical that due consideration is given to changes in funding levels from formula grant, the localisation of business rates, the localisation of Council Tax benefits and other changes to the benefits regime that may significantly affect the Council's budget in future years.

Terry Parker Managing Director (Resources)

	FORECAST	BUDGET		MTP						FORECAST	CAST			
PROPOSED	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
	£000	£000	£000	£000	£000	0003	£000	0003	0003	€000	0003	£000	£000	£000
NEW FORECAST	21,435	21,722	22,299	22,842	23,611	24,365	25,363	26,171	27,068	28,001	28,663	28,998	29,065	28,886
FUNDING														
Use of revenue reserves	-2,409	-2,547	-1,954	-1,909	-1,122	0	0	0	0	0	0	0	0	0
Remaining revenue reserves EOY	12,032	9,485	7,531	5,622	4,500	4,500	4,500	4,500	4,500	4,500	4,500	4,500	4,500	4,500
New Homes Grant	-832	-1,913	-2,857	-3,704	-4,845	-6,095	-6,452	-6,594	-6,808	-7,042	-6,983	-6,591	-5,936	-5,027
Special Council Tax Grant 2011/12	-184	-184	-184	-184	0	0	0	0	0	0	0	0	0	0
Special Council Tax Grant 2012/13	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Formula Grant (RSG)	-10,522	-9,288	-9,235	-8,630	-8,846	-9,067	-9,294	-9,526	-9,764	-10,008	-10,259	-10,515	-10,777	-11,047
Collection Fund Deficit	-105	-63	0	0	0	0	0	0	0	0	0	0	0	0
Council Tax	-7,383	-7,727	-8,068	-8,415	-8,797	-9,202	-9,617	-10,051	-10,495	-10,950	-11,421	-11,892	-12,352	-12,811
COUNCIL TAX LEVEL	£124.17	£128.51	£133.01	£137.66	£142.48	£147.47	£152.63	£157.97	£163.50	£169.22	£175.15	£181.28	£187.62	£194.19
£increase	£0.00	£4.34	£4.50	£4.66	£4.82	£4.99	£5.16	£5.34	£5.53	£5.72	£5.92	£6.13	£6.34	£6.57
% increase	0	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%
Unidentified Spending Adjustments	0	0	-337	-550	-616	-891	-846	-1,187	-1,330	-1,478	-1,785	-2,418	-2,970	-3,797

DRAFT BUDGET														
Use of revenue reserves	-2,335	-2,721	-2,115	-2,188	-813	0	0	0	0	0	0	0	0	0
Remaining revenue reserves EOY	11,837	9,116	7,001	4,813	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000
Unidentified Spending Adjustments		0	-500	-800	-1,338	-1,409	-1,473	-1,987	-2,335	-2,666	-3,114	-3,775	-4,364	-5,172

LAST YEAR														
Use of revenue reserves	-3,589	-2,722	-1,604	-1,735	-300	0	0	0	0	0	0	0	0	0
Remaining revenue reserves EOY	9,371	6,649	5,045	3,310	3,010	3,010	3,010	3,010	3,010	3,010	3,010	3,010	3,010	3,010
Unidentified Spending Adjustments		-751	-961	-1,524	-1,975	-2,028	-2,632	-3,215	-3,759	-4,071	-4,535	-5,121	-5,381	-5,776

SEDVICE DUDGET SUMMARY	201	1/12	2012/13
SERVICE BUDGET SUMMARY	Original	<b>Forecast</b>	Budget
	£000	£000	£000
Environmental Services			
Refuse Collection	3,253	3,096	3,202
Recycling	533	188	283
Drainage & Sewers	600	569	667
Public Conveniences	53	56	57
Environmental Health	2,214	2,127	2,123
Closed Churchyards	9	9	6
Street Cleaning & Litter	1,474	1,290	1,388
Planning	8,136	7,334	7,726
Development Control	1,193	1,358	1,050
Building Control	1,195	1,556	1,030
Planning Policy & Conservation	1,332	1,059	1,228
Economic Development	-364	-621	-977
Planning Delivery Grant	9	0	0
	2,365	1,971	1,409
Community Services	,	,-	,
Countryside	575	488	449
Tourism	100	0	0
Community Initiatives	1,019	998	886
Parks	1,825	1,603	1,593
Leisure Policy	391	381	330
Leisure Centres	2,856	2,385	2,347
Community Facilities	25	25	21
	6,791	5,880	5,626
Community Safety			
Community Safety	908	583	404
Harata Orata	908	583	404
Housing Services	004	076	005
Housing Services	884	976	905
Private Housing Support	1,664 587	2,784	2,384
Homelessness Housing Benefits	1381	462 1,245	758 1,266
Housing benefits	4,516	5,467	5,313
Highways & Transportation	4,310	3,407	3,313
Transportation Strategy	368	878	402
Public Transport	229	204	221
Highways Services	129	118	145
Car Parks	-608	-154	-343
Environmental Improvements	344	312	347
·	462	1,358	772
Corporate Services			
Local Taxation & Benefits	1,271	1,240	1,217
Corporate Management	1,490	1,390	1,193
Democratic Services	1,434	1,451	1,436
Central Services	612	400	506
Non Distributed Costs	252	270	297
	5,059	4,751	4,649
Other Expenditure			
Contingency	-90	-1	-134
Other Expenditure	-5,361	-5,708	-4,220
Investment Interest and Borrowing Costs	-93 70	-199	177
Unallocated Grants	-78 <b>-5,622</b>	- <b>5 908</b>	0 - <b>4 177</b>
Council Total		-5,908 24,435	-4,177 21 722
Council Total	22,615	21,435	21,722

The Service Based Budget includes direct expenditure plus the recharge of all support costs (e.g. HR, finance, legal and offices) plus depreciation on assets.

**30** 

S	ERVICE BUDGET		1/12	2012/13
			Forecast	Budget
Environmental Services	1	£000	£000	£000
Refuse Collection	Abandoned Vehicles	59	37	37
Refuse Collection	Domestic Refuse	3,209	3,078	3173
	Trade Refuse	-15	-18	-8
	Trade Nordes	3,253	3,096	3,202
Recycling	Recycling	616	271	376
	Recycling Sites	-83	-84	-93
		533	187	283
Drainage & Sewers	Internal Drainage Boards	367	378	387
	Nightsoil Collection	11	7	11
	Watercourses	222	184	269
5		600	569	667
Public Conveniences	Public Conveniences	53	56	57
Currius purs putal I la alth	Air Ovality	53	56	57
Environmental Health	Air Quality Animal Welfare	141 153	128 148	127 152
	Contaminated Land	142	106	108
	Health & Safety	239	194	205
	Energy Efficiency	374	404	404
	Environmental Health General	12	12	-18
	Food Safety	471	460	486
	Health Promotion	31	37	43
	Licences	43	46	4
	Nuisances	254	286	291
	Pest Control	144	101	111
	Private Sector Housing	195	200	203
	Travellers	15	7	7
		2,214	2,129	2,123
Closed Churchyards	Closed Churchyards	9	9	6
		9	9	6
Street Cleaning & Litter	Littering	88	69	88
	Street Cleaning	1,386	1,221	1,300
		1,474	1,290	1,388
	Environmental Services	8,136	7,334	7,726
	1			
Planning	1		_	
Development Management	Advice	652	574	605
	Application Processing	265	562	219
	Enforcement	276	222	226
Building Control	Promotion & Enforcement	1,193 216	<b>1,358</b> 216	<b>1,050</b> 229
Building Control	Applications	-21	-41	-121
	Applications	195	175	108
Planning Policy &		100	113	100
Conservation	A14 Inquiry	0	0	25
	Conservation & Listed Buildings	156	129	143
	Local Plan	718	525	672
	Planning Projects/Implementation	250	221	211
	Trees	208	184	177
		1,332	1,059	1,228

SI	ERVICE BUDGET		1/12 Forecast	2012/13 Budget
		£000	£000	£000
Economic Development	Business & Enterprise Support	308	357	328
	Markets	-44	6	-45
	NNDR Discretionary Relief	29	23	30
	Property Development and Management	-964	-1,179	-1,349
	Town Centre Management	307	171	59
		-364	-622	-977
Planning Delivery Grant	Planning Grant Unallocated	9	0	0
	Planning	2,365	1,970	1,409
	-			
Community Services				
Countryside	Barford Road Pocket Park			
	Countryside Management	189	114	132
	Hinchingbrooke Country Park	244	216	198
	Paxton Pits	112	121	102
	Miscellaneous Countryside sites	30 <b>575</b>	37 <b>488</b>	17 <b>449</b>
Tourism	Tourism	100	<b>400</b>	0
Tourisiii	Tourism	100	0	0
Community Initiatives	Community Projects	170	150	117
	Community Initiatives Mgt	266	408	344
	Equal Opportunities	75	56	57
	Sustainable Communities	75	0	0
	Miscellaneous Grants	433	383	368
		1,019	997	886
Parks	Parks & Open Spaces	1,755	1,536	1,526
	Pavilions	68	66	67
	Unallocated Land Survey	2	2	0
		1,825	1,604	1,593
Leisure Policy	Arts Development	60	23	17
	Leisure Development	331	358	313
Laigura Contras	One Leigure Huntingdon	391	<b>381</b> 561	<b>330</b> 599
Leisure Centres	One Leisure Huntingdon One Leisure Ramsey	621 405	414	403
	One Leisure Sawtry	460	382	416
	One Leisure St Ives	726	592	500
	One Leisure St Neots	627	400	378
	Leisure Centres Overall	17	36	51
		2,856	2,385	2,347
Community Facilities	Leisure Grants	4	4	0
	Priory Centre	21	21	21
		25	25	21
	Community Services	6,791	5,880	5,626

s	ERVICE BUDGET		1/12 Forecast	2012/13 Budget
	_	£000	£000	£000
Community Safety				
Community Safety	CCTV	558	322	171
	Community Safety	350	261	233
		908	583	404
	Community Safety	908	583	404
Housing Services				
Housing Services	Choice Based Lettings	23	15	30
	Housing Advice	311	344	284
	Housing Strategy	193	157	149
	Waiting List	274	240	328
	Other housing services	83	221	114
Deirota Harrison Organisat	11	884	977	905
Private Housing Support	Home Improvement Agency Housing Associations	106 356	79 202	67
	<u> </u>	27	202	160 25
	Housing Surveys Renovation/Improvement Grants	1,150	2,449	2,107
	Safer homes scheme	25	25	2,107
	Carci nomes seneme	1,664	2,783	2,384
Homelessness	Accommodation For Homeless	23	25	63
	Homelessness Management	312	257	404
	Homeless Prevention	148	76	185
	Hostel Support	104	104	106
		587	462	758
Housing Benefits	Housing Benefits Admin	1,512	1,407	1,402
	Rent Allowance Local Scheme	14	14	14
	Rent Allowance National Scheme	-285	-335	-293
	Temporary Accommodation Support	140	160	143
		1,381	1,246	1,266
	Housing Services	4,516	5,468	5,313
Highways & Transportation				
Transportation Strategy	Cycling	26	29	31
	Transportation Management	195	226	245
	Transport Schemes	147	622	126
		368	877	402
Public Transport	Bus Shelters	123	85	97
	Bus Stations	78	98	109
	Concessionary Fares	28 <b>229</b>	21 <b>204</b>	15 <b>221</b>
Highways Services	Street naming	129	118	145
l	ou cornaming	129	118	145
Car Parks	Car Park Assets	120	94	117
	Car Park Management	-752	-302	-515
	Car Park Policy	24	54	55
		-608	-154	-343
Environmental				
Improvements	Management	96	60	102
	Schemes	248	252	245
		344	312	347
	Highways & Transportation	462	1,357	772

	ERVICE BUDGET		1/12	2012/13
			Forecast	Budget
	-	£000	£000	£000
Corporate Services				
Local Taxation & Benefits	Council Tax	995	950	941
	Council Tax Benefits	288	302	297
	N N D R Administration	-12	-12	-21
0 1 14		1,271	1,240	1,217
Corporate Management	Chief Executive & Management Team	641	560	421
	External Audit	158	173	164
	Public Accountability	574 117	538	482
	Treasury Management		118	126
Democratic Services	Corporate Committees	1,490 522	<b>1,389</b> 563	<b>1,193</b> 546
Democratic Services	Member Allowances & Support	912	888	890
	Member Allowances & Support	1,434	1,451	1,436
Central Services	Elections	531	385	441
Certifal Services	Emergency Planning	90	58	92
	Land Charges	-9	-44	-27
	Land Onlarges	612	399	506
Non Distributed Costs	Pensions	218	188	225
Non Bistributed Costs	ICT services to other organisations	34	22	11
	Unused Capacity of assets	0	59	61
	chacca capacity of access	252	269	297
	Corporate Services	5,059	4,748	4,649
	Corporate Corriect	0,000	1,1 10	1,010
Other Expenditure	1			
Contingency	Other Contingencies	-90	-1	-134
		-90	-1	-134
Other Expenditure	Capital Charges Reversed	-5,497	-6,973	-6,183
	Deferred Expenditure	0	-222	0
	MRP (Provision for repaying borrowing)	682	618	718
	Items still to be allocated or recharged to Services	-586	108	320
	Pensions Lump Sum	0	660	896
	Other Expenditure	40	101	29
	·	-5,361	-5,708	-4,220
Investment Interest and	Interest Paid	523	440	793
borrowing costs	Interest Received	-616	-639	-616
		-93	-199	177
Unallocated grants	Area Based Grant	-78	0	0
	Other Evenenditure	-78	5 008	4 177
	Other Expenditure	-5,622	-5,908	-4,177
COUNCIL TOTAL		22,615	21,435	21,722

				REVENUE	9						NET CAPITAL	APITAL			
SUMMARY BUDGET	Actual	Budget	Forecast	Budget		MTP	J.		Budget	Forecast	Budget		MTP	_	
Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014	2015	2016
	2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015	2016	2017
	£000	£000	£000	£000	£000	£000	€000	€000	€000	£000	£000	€000	€000	€000	£000
Managing Directors and Corporate Office	1,168	1,002	968	454	406	406	403	403	16	8					
Head of Legal & Democratic Services	1,962	2,020	1,713	1,779	1,683	1,743	1,717	1,717	123	13	140	109	7	253	82
Head of Housing Services	1,180	1,292	1,202	1,300	1,352	1,352	1,352	1,352	006	925	1,635	1,376	1,387	1,429	1,208
Head of Environmental and Community Services	2,384	2,437	2,317	2,249	2,142	2,140	2,188	2,133	26	88	-15				
Head of Operations	4,517	4,946	4,501	4,298	4,261	4,257	4,254	4,216	758	686	1,015	1,275	1,143	1,409	780
Head of Planning Services	2,428	1,829	1,965	1,583	1,287	793	376	171	5,871	1,795	4,857	1,136	-200	-200	-700
Head of Environmental Management	2,777	2,971	2,588	2,609	2,542	2,536	2,531	2,492	-167	328	-1,989	1,053	231	71	72
Head of Customer Services	1,800	1,962	1,817	1,760	1,834	1,827	1,827	1,827	24	111	136				
Head of Financial Services	1,602	2,434	2,908	3,651	4,356	2,008	5,444	5,826	182	203	147	23	34	96	
Head of IMD	2,120	2,103	2,070	1,917	1,900	1,941	1,906	1,876	287	797	292	252	252	352	572
General Manager, Leisure	880	1,030	543	497	157	06-	-286	-279	3,706	251	4,329	269	422	672	535
Non-Allocated Items		-1,411	-1,085	-375	379	929	1,899	2,631	-123	-186	-20	145	189	318	315
TOTAL BUDGET	22,818	22,615	21,435	21,722	22,299	22,842	23,611	24,365	11,933	5,322	10,770	3,990	2,969	3,900	2,867

# **CONTROLLABLE BUDGET**

support services such as HR and accountancy whilst in the Controllable Budget these support service costs are shown under the Head of Managing Director responsible for managing and controlling the spending. For example: Leisure Centres in the Service budget includes The Controllable budget disaggregates the Service Budget so that each element is allocated to the Head of Service or, in a few cases, Service that controls them.

The Controllable Budget is the fundamental focus of budgetary control within the authority.

It shows the individual variations included in the MTP allocated to each budget area and colour codes those schemes where further approval is required before they can commence.

# Approval required by:

COMT and then Cabinet	et
Head of Service following co	Head of Service following consultation with MDs and Executive
Councillors for Service and Finance.	e and Finance.
COMT	
Head of Service for any unshaded items	v unshaded items

					RE	REVENUE						NET CAPITAL	APITAL			
		Actual	Budget	Forecast	Budget		MTP		_	Budget	Forecast	Budget		MTP		
BUD	<b>BUDGET Controllable basis</b>	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014	2015	2016
		2011	2012	2012	2013	2014	2015		2017	2012	2012	2013	2014	2015		2017
	•	£000	€000	₹000	£000	£000	£000	£000	£000	£000	€000	€000	€000	£000	£000	£000
Managing Directors and Corporate Office	rporate Office															
Corporate Services	Corporate Management															
	TOTAL	266	158	141												
Management Units	Director of Central Services															
	TOTAL	173	184	173												
Management Units	MD - Env. & Comm. Services		ı	ı	ı	ı	ı	ı	Ī	ı	ı	ı	ı	ı	ı	
	TOTAL	170	178	173	187	187	187	187	187							
Management units	MD - Resources															
	TOTAL	134	131	126	176	176	176	176	176							
Former PPP																
Planning	Economic Development															
<u>4:</u>	MTP Variation			•												
#	Town Centre Partnerships - reduced funding				40	09-	09-	09-	09-							
	TOTAL	163	153	148	110	06	06	06	06							
	Community initiatives															
	TOTAL	-29	36	89	37	37	37	37	37							
40000																
Services	Corporate Management															
	TOTAL	104	29	27	29	29	29	29	29							
	Non-Distributed Costs (pensions)								Ī							
	TOTAL	231	218	188	223	223	223	223	223							

					Ċ	111111			-			1 4 C FLIA	i v		
					뀖	KEVENUE				•		NEI CAPIIAL	'II AL		
		Actual	Budget	Forecast	Budget		MTP		Buc	Budget   Fo	Forecast   E	Budget		MTP	
BUD	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014								
		2011	2012	2012	2013	2014	2015			2012	2012				
		£000	£000	£000	£000	£000	£000	£000	£000 £0	£000	£000	£000	£000	£000 £000	0003 00
Management Units	Policy People & Partnerships														
	MTP Variations														
#	Central Services - Reorganisation (part)				-208	-208	-208	-208	-208						
	TOTAL	1,170	1,212	995	980	980	980	980	980						
Internal Services	Human Resources														
	MTP Variations														
#	Central Services - Reorganisation (part)				-5	-5	ငှ	2	-5						
	TOTAL	172	202	235	251	251	251	251	251						
Former Legal and Democratic	tic														
Planning	Economic Development (Estates)														
	MTP Variation														
239	New Industrial Units					-28	-28	-28	-28						
<u>4</u> 4	Creative Industries Centre, St Neots							ကု	ဇှ						
206	Industrial Estate Repairs									16	80				
	TOTAL	-1,386	-1,529	-1,408	-1,569	-1,597	-1,597	-1,600	-1,600	16	8				
		1,168	1,002	896	454	406	406	403	403	16	8				
Head of Legal & Democratic Services	c Services														
<b>Environmental Services</b>	Environmental Health (Licensing)														
	MTP Variations														
#	Licensing - efficiency and higher charges				-7	-14	-21	-28	-28						
	TOTAL	-262	-267	-268	-281	-288	-295	-302	-302						
Corporate Services	Corporate Management														
	TOTAL		2	6	2	2	2	2	2						
									_						41

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			Actual	Budget	Forecast	Budget		MTP			Budget	Forecast	Budget	Ī	MTP	•	
(m)	BUDG	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014	2015	2016
			2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015	2016	2017
			£000	£000	£000	£000	£000	€000	€000	€000	£000	£000	£000	£000	€000	£000	€000
Corporate Services		Democratic representation															
		MTP Variations															
ω	825	Members Allowances Review						4									
3	826	Electoral Administration Act			φ		φ	φ	φ	φ							
		Reduced number of cabinet posts				-27	-27	-27	-27	-27							
		Twinning				4	4	4	4	4							
		TOTAL	501	534	488	206	200	504	200	200							
		Central services (elections/land charges)															
		MTP Variation															
ω.	885	District Council Elections - No elections every 4th					Î										
•		year					-/3			Ī							
4		TOTAL	-48	9	-63	3	-70	3	က	က							
5_																	
Internal Services		Document Centre															
		MTP Variation															
,	380	Replacement Printing Equip.											2			208	
<b>ω</b>	894	Replacement Equipment Document Centre									78	က	2	58	7	45	S
<b>ω</b>	895	Multi-functional Devices									45	10		80			80
#	#	Document Centre - efficiency and external work				-7	-17	-27	45	42							
		TOTAL	489	604	473	200	490	480	465	465	123	13	140	109	=======================================	253	85
Management Units		Legal & Democratic Services															
		MTP Variation															
#	#	Central Services - Reorganisation (part)				-33	-33	-33	-33	-33							
		TOTAL	1,282	1,137	1,074	1,049	1,049	1,049	1,049	1,049							
			1,962	2,020	1,713	1,779	1,683	1,743	1,717	1,717	123	13	140	109	11	253	85

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			Actual	Budget	Forecast	Rudaet	Y LINOL	MTP			Rudget	Forecast	Budget		MTP	٩	
	BUDG	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014	2015	2016
			201	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015	2016	2017
			£000	£000	0003	0003	0003	£000	0003	0003	0003	0003	£000	0003	0003	0003	0003
Head of Housing Services	vices																
Housing Services		Housing Services															
•		MTP Variations															
	702	Mobile Home Park, Eynesbury				3	က	က	က	က		-73					
		TOTAL	-53	ċ	÷	-2	-5	-5	-5	-5		-73					
		Private housing support															
		MTP Variation															
	947	Mortgage Fall-out			32	43	43	43	43	43		-549					
	998	Disabled Facilities Grants									800	1,314	1,298	1,276	1,276	1,276	1,108
	298	Repairs Assistance									100	100	100	100	100	100	100
	932	Decent Homes - Thermal Efficiency & Category 1 H&S													=======================================	53	
	698	Social Housing Grant										133	237				
16		TOTAL	-51	23	28	61	61	61	61	61	900	966	1,635	1,376	1,387	1,429	1,208
		Homelessness															
		MTP Variations															
	945	Priority Needs Scheme (End of temporary Savings)				31	33	33	33	33							
	#	Homelessness Grant					82	82	82	82							
		TOTAL	209	173	129	236	323	323	323	323							
Management Units		Housing															
		MTP Variations															
	993	Maintain Service Level (Advice and Homelessness)				35											
	#	Housing staff efficiency savings				-55	-55	-55	-55	-55							
		TOTAL	1,045	1,095	1,056	1,005	970	970	970	970							
			1,180	1,292	1,202	1,300	1,352	1,352	1,352	1,352	006	925	1,635	1,376	1,387	1,429	1,208
															l		I

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					RE\	REVENUE						NET CAPITAL	PITAL .		
		Actual	Budget	Forecast	Budget		MTP			Budget	st	t		MTP	
BUI	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012			
		2011	2012	2012	2013	2014	2015	2016	2017	2012	2012				
		£000	£000	£000	£000	£000	0003	£000	€000	€000	£000	£000	£000	£000	£000 £000
Head of Environmental and Community Services	d Community Services														
<b>Environmental Services</b>	Environmental Health														
	MTP Variations			•											
911	House Condition Survey							22							
927	Air Quality Monitoring Equipment				-30							30			
	TOTAL	195	200	191	166	196	196	251	196			30			
	Planning Policy & Conservation														
	MTP Variations			•											
953	Parish Planning							-7	-7						
	TOTAL		œ	∞	80	œ	œ	_	_						
Community															
Services	Community initiatives														
7	MTP Variation			•											
423	Community Information Project									7	7				
992	Ramsey Library Development										40				
952	Loves Farm Community Centre									45	37	-45			
863	Community Facilities Grants				-51	-106	-106	-106	-106						
	TOTAL	407	409	387	368	313	313	313	313	26	88	45			
	Leisure policy														
	MTP Variation			•											
845	Physical Activity Initiatives for Adults					-7	ဝှ	တု	ဝှ						
	TOTAL	232	213	250	202	195	193	193	193						
Community safety	Community Safety														
	TOTAL	46	114	28	32	32	32	32	32						

					. 2	REVENUE				ŀ	ŀ	NET CAPITAL	PITAL			
	CET Controllable basis	Actual	Budget	Forecast	Budget	2042	M M	2005	+	<u>,                                    </u>	st	Budget	H	┋┝	272	2046
BOD	BUDGEI CONTONADIE DASIS	0102	2011	7107	2072	2013	2014	5015		1107	2011	2072				2016
		2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015	2016	2017
		2000	2000	2000	2000	2000	2000	2000		2000	2000	2000				2000
Internal Services	Health and Safety															
	MTP Variation															
#	Central Services - Reorganisation (part)				33	33	33	33	33							
	TOTAL				33	33	33	33	33							
Management Units																
	MTP Variation															
#	Environmental & Community Health savings					-75	-75	-75	-75							
	TOTAL	1,504	1,493	1,423	1,440	1,365	1,365	1,365	1,365							
		2,384	2,437	2,317	2,249	2,142	2,140	2,188	2,133	26	88	-15				
Head of Operations																
Environmental Services	Refuse collection & Recycling															
8	MTP Variations															
696	Recycling Gate Fees				-147	-106	-100	-93	-87							
948	Provision for Bin Replacements									31	20	33	38	48	340	75
626	Wheeled Bins for New Properties									126	107	143	143	139	6/	92
991	Agency Worker Regulations (part)			20	85	85	85	85	82							
#	Increased charges for bulky waste				20	20	20	20	20							
#	Reduce refuse collection by one round				-82	-100	-100	-100	-100							
	TOTAL	1,737	2,188	1,898	2,027	2,050	2,056	2,063	2,069	157	157	176	181	187	419	140
	Drainage and sewers															
	TOTAL	9	7	7	7	7	1	1	7							
	Street cleaning and litter															
	MTP Variations															
991	Agency Worker Regulations (part)			6	38	38	38	38	38							
	TOTAL	910	1,002	943	1,031	1,031	1,031	1,031	1,031							

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			Actual	Riidaet	Forecast	Rudget	KEVENUE +	MTD	٩		Budget	Forecast	Ridget C	NEI CAPIIAL	MTD	۵	
	BUDO	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	-	2014	2015	2016
			2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015	2016	2017
		77-1-1	2000	£000	£000	2000	2000	£000	£000	£.000	2000	£000	£000	7000°	\$000	7000 ¥000	2000
riaiiiig		mainets TOTAL	-122	-165	-120	-167	-167	-167	-167	-167							
Community safety		CCTV															
		MTP Variations															
	865	CCTV - Camera replacements										20	27	78	28	28	28
	#	Reduce CCTV to a basic service				43	43	43	43	43							
	#	Mothball CCTV				-100	-100	-100	-100	-100							
		TOTAL	430	365	356	219	219	219	219	219		20	27	28	28	28	28
Community																	
Services		Countryside															
		MTP Variations															
4	#	Countryside - reduce staff and increase income				-48	86-	86-	86-	86-							
9		TOTAL	357	384	379	311	261	261	261	261							
		Darks															
		MTP Variations															
	854	Play Equipment & Safety Surface Renewal									20	70	20	20	20	20	20
		TOTAL	-29	£	12	13	13	13	13	13	20	70	20	20	70	20	20
Highways &		Channel															
ומווא אסו ומווסו		MTP Variations															
	480	Implementation of car park strategy				-10	-20	-30	4	-84							
	1004	St Neots and Hinchingbrooke Car Park income			20	20	20	20	20	20							
		TOTAL	-1,063	-1,220	-1,129	-1,221	-1,231	-1,241	-1,251	-1,295							
Corporate		Central carvices (emercency nlanning)															
		TOTAL	29	30	13	32	32	32	32	32							

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			Actual	Ridget	Forecast	Rindrot	101	MTD			Rudget	Forecast	Rudget		ATM		
			שמיש	Danger	101000	Dadge	0770	7700	200	÷	nager over	olecast.	Danger	0700	₽	270	970
	BUDG	BUDGEI CONTROllable basis	0107	707	2011	70.7	2013	<b>2</b> 014	CL07	2016	1107	2011	7107	2013			2016
			2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014			2017
			£000	€000	£000	£000	£000	0003	€000	€000	€000	£000	€000	€000	£0003	£000	€000
Management Units		Operations															
		MTP Variations															
	#	Operations Division Reorganisation				-54	-54	-54	-54	-54							
		TOTAL	1,410	1,409	1,307	1,258	1,258	1,258	1,258	1,258							
Internal services		Grounds Maintenance															
		MTP Variations			•												
	991	Agency Worker Regulations (part)			_	9	9	9	9	9							
	#	Reduced grounds maintenance standards				-150	-150	-150	-150	-150							
		TOTAL	827	917	821	770	770	170	770	770							
		Other internal services (vehicles & plant)		_													
		MTP Variations															
<u>50</u>	988	Vehicle fleet replacements.									551	742	792	1,046	806	942	592
)		TOTAL	25	14	14	14	14	14	14	14	551	742	792	1,046	806	942	592
			4,517	4,946	4,501	4,298	4,261	4,257	4,254	4,216	758	686	1,015	1,275	1,143 1	1,409	780
Head of Planning Services	ervices			_													
Planning		Development control															
		MTP Variations			•												
	904	Community Infrastructure Levy - Preparations			26	-61	-130	-193	-229	-249		23	22				
	904A	Community Infrastructure Levy - Ongoing				25	20	20	20	20							
	266	RAF Alconbury Development			40	140											
	666	Wooley Hill Wind Farm, Appeal Costs			09												
		TOTAL	-556	-948	-663	-993	-1,177	-1,240	-1,276	-1,296		23	25				

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						보	KEVENUE						NEI CAPII AI	MIAL	į		
			Actual	Budget	Forecast	Budget		MIM		+	Budget	Forecast	Budget	F	≣⊦	-	
30	UDGET (	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013			2016
			2011	2012	2012	2013	2014	2012	2016	2017	2012	2012	2013		2012	2016	2017
	ı		0003	£000	£000	£000	£000	0003	0003	£000	€000	£000	0003	£000			£000
	Plan	Planning policy and conservation															
	MTP	MTP Varaitions															
903		Local Development Framework examinations				89	06-	-230	-225	-225							
358		Ramsey Rural Renewal			ς		-5	-Ç	ဌ	ç			63				
	A14	A14 Inquiry				25	175										
606		Great Fen Project - Governance arrangements						-20	-20	-20							
	TOTAL	AL	141	410	387	202	495	157	162	162			ß				
	Ecor	Economic Development															
	MTP	MTP Variations			•												
401		Huntingdon Town Centre Development									12	12					
224		Town Centre Developments			98						210	210	80				
850		Huntingdon West Development (Housing Growth									4,723		600	2136	-700	-700	-700
866		St Neots Development			5	25							5	2		8	
	TOTAL	AL		2	163	27	2	2	2	2	4,945	222	982	2,136	-700	-700	-700
Highways &	ı																
Iransportation	Iran	Iransportation Strategy															
		MTP Variation			_												
871		Safe Cycle Routes										89					
351		St Neots Pedestrian Bridges										201					
363		Ramsey Transport Strategy										2					
977		Perry Cycle Scheme										-36					
	TOTAL	AL	9/	95	96	86	86	86	86	86		538					
	Publ	Public transport incl. concessionary fares															
	MTP	MTP Variations			•	•											
818		Railway Stations - Improvements									56	22	20				
	TOTAL	AL	598	10	17	10	10	10	10	10	26	22	20				

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					뷥	KEVENUE						NEIC	NEI CAPIIAL			
		Actual	Budget	Forecast	Budget		MTP			Budget	Forecast	Budget		MTP	Ь	
BUD(	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014		2016
		2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015		2017
		£000	£000	000 <del>3</del>	£000	£000	£000	0003	£000	0003	£000	£000	£000	£000	£000	£000
	Car parks (policy)															
	MTP Variation															
#	Increase in car park charges				-150	-300	-300	-200	-200	,						
923	Extra Car Parking, Huntingdon Town Centre			-10	22	130	37	-149	-334	006	066	3,767	1,000			
	TOTAL				-93	-170	-263	-649	-834	006	066	3.767	1.000			
Management units	Planning															
,	MTP Variations															
#	Planning efficiencies				-95	-95	-95	-95	-95							
739	Proposed use of Planning Delivery Grant				-73	-73	-73	-73	-73							
655	Electronic Document Imaging				4	4	4	4	4							
929	Planning Enforcement Monitoring Officer				4	4	4	4	4							
5:	TOTAL	2,169	2,260	1,965	2,029	2,029	2,029	2,029	2,029							
2		2,428	1,829	1,965	1,583	1,287	793	376	171	5,871	1,795	4,857	1,136	-700	-700	-700
Head of Environmental Management	agement															
<b>Environmental Services</b>	Drainage and sewers															
	MTP Variations															
982	Internal Drainage Board Levies			10	10	10	10	10	10							
	TOTAL	425	425	436	446	446	446	446	446							
	Public conveniences															
	MTP Variations															
1003	South Street, St Neots										2	-15				
	TOTAL	31	20	20	20	20	20	20	20		5	-15				

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		Actual	Budget	Forecast	Budget	KEVENOE t	MTP		Bu	Budget F	Forecast	Budget	II AL	MTP	
BUI	<b>BUDGET Controllable basis</b>	2010	2011	2011	2012	2013	2014	2015	2016 2	-	+	1	2013 20	2014 2015	5 2016
		2011 £000	2012 £000	2012 £000	2013 £000	2014 £000	2015 £000			2012 £000	2012 £000	2013 £000		2015 2016 £000 £000	
	Environmental Health (energy efficiency)														
	MTP Variations			_											
879	Environment Strategy Funding								-35	22	102	22	55	55	
880	Sustainable Homes Retrofit				-10	-10	-10	-10	-10	-485			-415		
882	Energy and Water Efficiency					-20	-20	-20	-20						
918	Building Efficiency Improvements (Salix Grant)			17	-33	-52	-78	-104	-124	22	74	28	77	. 36	71 72
918				ر <del>ن</del> ر	21	37	22	78	94						
686	PV Panels - Other locations St Neots District Heating Scheme			7								30			
	TOTAL	84	8	78	89	45	39	34	٠ć	-375	176	143	-283	150	71 72
	5														
	Closed Churchyards	,	١	١	•	١	١	١							
Ę	TOTAL	2	2	2	2	2	2	2	2						
-3- 	Building Control														
•	TOTAL	-456	-530	-458	-581	-581	-581	-581	-581						
:															
Community Services	Community initiatives														
	TOTAL	9	9												
Hishways 2															
Transportation	Public transport														
	MTP Variations			-											
625	Huntingdon Bus Station									40	61				
	TOTAL	126	101	8	106	106	106	106	106	40	6				
	Highways Services (street naming)														
	MTP Variations														
844	Street naming and numbering				ς	ιĊ	ιç	ι¢	ç						
	TOTAL	25	45	25	41	41	41	41	41						

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			Actual	Budget	Forecast	Budget	-	탉		Ħ	*	st	اپ	ŀ	타	ŀ	
	SUDG	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015			2011					2016
			2011	2012	2012	2013		-				2012					2017
			0003	£000	0003	0003	£000	0003	£0003	3 0003	0003	£000	0003	0003	3 0003	3 0003	£000
		Car parks (assets)															
		MTP Variations	_														
46	461	Car Park Repairs									98	98	09	09	31		
16	166	St Neots - Cambridge Road Car Park									80		88				
		TOTAL	46	45	45	46	46	46	46	46	166	98	149	09	34		
		Environmental Improvements															
		MTP Variations															
70.	203	Heart of Oxmoor											-1,366				
		TOTAL	130	42	4	43	43	43	43	43			-1,366				
Management units		Environmental Management															
		MTP Variations															
<sup>8</sup> 5∠	831	Technical Services Restructuring				-39	-39	-39	-39	-39							
1		TOTAL	1,557	1,698	1,423	1,419	1,419	1,419	1,419	1,419							
H D C Offices		Offices															
		MTP Variations			•												
68	830	Headquarters									7		006-	-830			
86	986	Major repairs and replacements	_												20		
#	#	Rental of space in PFH				44	88	88	88	88							
		TOTAL	781	1,012	910	926	932	932	932	932	2		006-	-830	20		
Internal Services		Pool Cars															
		TOTAL	17	19	16	20	20	20	20	20							
			2,777	2,971	2,588	2,609	2,542	2,536	2,531	2,492	-167	328	-1,989	1,053	231	71	72

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						אַ	KEVENUE						NEI CAPII AL	FIIAL		
			Actual	Budget	Forecast	Budget		MTP		7	Budget	Forecast	Budget	ŀ	Ę١	
	BUDG	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014	2015 2016
			2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013			
			£000	£000	£000	£000	€000	£000	£000	£000	£000	£000	£000			
Head of Customer Services																
Planning		Economic Development (NNDR relief)														
		TOTAL	4	83	23	30	30	30	30	30						
Housing Services		Housing honofits														
		MTP Variations														
	0.40				_	į		į	į	ı						
	813 984	Reduction in Benefits Admin Grant (Part)			_	35	35	32	32	32		52				
	900	: : : : : : : : : : : : : : : : : : : :			_		i	C L	i	C L		}				
	066	Loss of Fraud Team Funding (Part)					23	23	23	23	ı		ı	ı	ı	ı
		TOTAL	-757	-592	-701	-571	-518	-518	-518	-518		25				
Corporate																
Services		Local Taxation & Benefits														
55		MTP Variations			_											
	966	Loss of Fraud Team Funding (Part)			_		22	22	22	22						
	813	Reduction in Benefits Admin Grant (Part)			_	16	16	16	16	16						
	982	Reduction in NNDR administration grant			17	17	17	17	17	17						
	994	Localisation of Council Tax Benefit (Reductions)			_		9/	9/	9/	92						
	966	Localisation of Council Tax Benefit (Admin Subsidy)					30	30	30	30						
		TOTAL	-994	-942	-967	-948	-820	-820	-820	-820						
Internal Services		Call Centre														
		MTP Variations			-											
	#	Reduce call centre hours			_	-24	-24	-24	-24	-24						
	981	Call Centre CRM Replacement			_		-71	-71	-71	-71		20	136			
	983	Automated Telephone Payments				-7	-14	-14	-14	-14		39				
		TOTAL	575	641	578	009	522	522	522	522		59	136			

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			Actual	Budget	Forecast	Rudget	A LINOL	MTP			Budget	Forecast	Budget		MTP		
		SET Controllable basis	2040	2011	2011	2042	2042	2011	2015	t	2011	2044	2012	2043	⊩	2015	2016
	DOD		2010	1107	1107	71.07	50.13	4014	CID7	20.10	1107	1107	71.07	2013		CLOZ	20.10
			2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013		2015	2016	2017
			0003	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000	0003		£000	£000
Internal Services		Customer Service Centres															
		MTP Variations															
	#	Yaxley Customer Service Centre Savings				14	4	4	14	14							
	#	Ramsey Customer Service Centre Savings				∞	80	∞	œ	8							
	#	Close St Ives Customer Service Centre				-2	တု	တု	တု	တု							
•	#	Reduce hours at Huntingdon Customer Service					١	·	;	,							
Ŀ	#	Centre St Nerts Customer Service Centre Savings				-25	-/- -25	- - - - - - -	-14	-14							
		TOTAL	674	622	654	552	538	531	531	531							
Management Units		Customer Services															
		MTP Variations			•												
	#	Customer Services - Staff savings				-33	48	48	48	48							
	979	Wireless Working (Benefits and Revenues)									24						
56		TOTAL	2,258	2,204	2,230	2,097	2,082	2,082	2,082	2,082	24						
			1,800	1,962	1,817	1,760	1,834	1,827	1,827	1,827	24	111	136				
										1							
Head of Financial Services	ervices																
Highways & Transportation		Environmental Improvements															
		MTP Variations															
	920	East of Sapley - Preliminary Costs											-15				
		TOTAL	က		_ 1								-15				
Corporate Services		Corporate Management															
		TOTAL	184	209	219	213	213	213	213	213							

					RE	REVENUE				F	ŀ	NET CAPITAL	ITAL		
		Actual	Budget	Forecast	Budget		MTP	-	7	÷.	st	پ	ŀ	₽ŀ	ŀ
BUD	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014			2011					
		2011	2012	2012	2013	2014	2015			2012		2013	2014 2	2015 20	2016 2017
		£000	£000	£000	£000	£000	£000		£000	£000		£0003	£000	£000	000
Other expenditure	Interest and borrowing costs														
	MTP Varaitions														
	Interest			-3	271	099	1,030	1,293	1,567						
	TOTAL	-337	-93	-117	171	266	936	1,199	1,473						
	Other expenditure														
	MTP Varaitions														
	Pensions Fixed Sum				236	479	718	758	758						
	VAT Partial Exemption				3	9	9	9	9	182	203	162	53	34	96
	Doubtful Debts Provision				-10	-20	-30	4	4						
	Variation in MRP				37	117	170	313	421						
	TOTAL	251	722	1,379	1,644	1,960	2,242	2,415	2,523	182	203	162	53	34	96
57	Area based grant														
	TOTAL	-95	-78												
Management units	Financial Services														
	MTP Varaitions			_											
975	Procurement Support to ECDC				2	5	2	2	2						
#	Further Financial Services savings				-24	-24	-24	-24	-24						
	TOTAL	1,141	1,189	1,142	1,125	1,125	1,125	1,125	1,125						
Internal Services	Insurance														
	TOTAL	373	395	220	405	405	405	405	405						
	Financial services														
	TOTAL	82	90	28	87	87	87	87	87						
		1,602	2,434	2,908	3,651	4,356	2,008	5,444	5,826	182	203	147	53	34	96

					<b>8</b>	REVENUE						NET CAPITAL	PITAL		
		Actual	Budget	Forecast	Budget		MTP		$\vdash$	Budget F	Forecast	Budget		MTP	
BUE	<b>BUDGET Controllable basis</b>	2010	2011	2011	2012	2013	2014			2011	_	2012			
		2011 £000	2012 £000	2012 £000	2013 £000	2014 £000	2015 £000	2016 £000	2017 £000	2012 £000	2012 £000	2013 £000	2014 £000	2015 2 2000 £	2016   2017 £000   £000
Head of IMD								1	-				-	-	1
Internal Services	Helpdesk & Network Services														
	MTP Variations														
928	Help Desk Saving					75	75	75	75						
893											30				
929					-130	-129	-129	-59	-59						
#	IMD Staff savings				φ	-19	-19	-84	-84						
#	IMD Contract Savings					-75		40	40						
892	Government Connect				1	7	1	7	1	12	98				
970	Telephony and ICT Network Renewal														100
926	ICT Replacements and Server Virtualisation									310	420	322	22	22	22
#	IMD Infrastructure savings				-15	-15	-15	-15	-15						
	TOTAL	988	1,013	1,007	874	862	937	905	905	322	266	322	27	22	157
	Web & Business Systems														
	MTP Variations														
913	Web Advertising income shortfall				ကု	ကု	ကု	ကု	ကု						
#	IMD Shared Service Income (part)				ဇှ	ι¢	-10	-10	-10						
	TOTAL	284	254	271	267	265	260	260	260						
	Corporate Systems														
	TOTAL	264	242	237	237	237	237	237	237						
	Business Analysis & Project Management														
	MTP Variations														
891	Business Systems				4	4	-28	-28	-58	225	159	220	195	195	195
006	Working Smarter				-21	-21	-21	-21	-21	40	30	23			
#	IMD Shared Service Income (part)				-5	ι¢	-10	-10	-10						
495	Corporate EDM										45				
	TOTAL	391	402	371	356	353	324	324	294	265	231	243	195	195	195
	Head of IMD								T						
	TOTAL	193	192	184	183	183	183	183	183						
		2.120	2.103	2,070	1,917	1.900	1,941	1,906	1,876	287	797	565	252	252	352

						RE	REVENUE						NET C	NET CAPITAL			
			Actual	Budget	Forecast	Budget		MTP			Budget	Forecast	Budget		MTP	<b>a</b>	
	BND	BUDGET Controllable basis	2010	2011	2011	2012	2013	2014	2015	2016	2011	2011	2012	2013	2014	2015	2016
			2011	2012	2012	2013	2014	2015	2016	2017	2012	2012	2013	2014	2015	2016	2017
			£000	£000	£000	£000	£000	£000	£000	€000	€000	€000	£000	£000	£000	£000	€000
General Manager, Leisure	eisure																
Community		l pisura Cantras															
		MTP Variations															
	857	St Neots LC Development				-149	-149	-149	-209	-209	09					250	
	828	Huntingdon I C Development						-							•		
	968	St Ivo LC - Football Improvements										173					
	922	St Ivo LC Redevelopment				-176	-427	-541	-563	-561	2,500	200	3,080				
	861	Future maintenance				-42	-42	-42	-42	-42	929	-197	612	422	422	422	535
	22	CCTV Improvements									10	15					
	957	Reception Automation									09	09					
	926	Replacement Fitness Equipment				20	-22	-22	-22	-22	400		77	275			
		Leisure Savings Target not yet identified				7	78	22	40	46							
F		Estimated need to rephase target				-25	-20	-20	-20	-20							
<u> 59</u>	#	Leisure Savings				06	-190	-300	400	400							
		Overperformance				-200											
	1000	Ramsey Development				-20	40	40	40	40			260				
	1005	One Leisure - Reduced price increases				150	150	150	150	150							
		TOTAL	681	820	335	289	-51	-298	-494	-487	3,706	251	4,329	269	422	672	535
Management units		Leisure															
		TOTAL	199	210	208	208	208	208	208	208							
			880	1,030	543	497	157	06-	-286	-279	3,706	251	4,329	269	422	672	535

												O FEIN	LATIO A DITAL			
		•	-		- 2	VENOE						) . 	ALII AL			
ALIDA	RIIDGET Controllable basis	Actual 2010	2011	2011	2012	2013	2014 L	2015	2016	2011	rorecast 2011	2012	2013	2014 2	2015	2016
noa	JET COULTONABLE DASIS	2010	2012	2012	2012	2013	2015	2015	2010	2012	2012	2012	2013	2015	2013	2010
		0003	000 <del>3</del>	£000	£0003	0003	£000	£000	£000	0003	£000	£000 <del>3</del>	0003	0003	0003	0003
Non-Allocated Items																
Non-Allocated Items	Recharges to non-revenue accounts															
	MTP Variations															
	Revenue staff charged to capital									20	214	20	20	20	20	20
	Rule change re Capital Overheads									-117						
	TOTAL		-848	-862	-561	-561	-561	-561	-561	-67	214	20	20	20	20	20
	Risk Provision															
	MTP Variations															
	Risk Provision					792	266	1.329	1.579							
	TOTAL					792	266	1,329	1,579							
	Other items															
	MTP Variations															
# 60	Reorganisation - Senior managers				-306	-470	-470	470	470							
	Pay & allowances Review			244	525	225	225	225	225							
#	Central Services - Reorganisation (part)				163	163	113	113	113							
1002	Business Continuity Review			10	10											
1001	Cover for Staff Side Representatives			25	20	20	20	25	25							
919	E-Marketplace				-25	-28	-28	-28	-28							
	Capital Inflation												92	139	268	265
	Revenue Inflation			-244	-370	405	1,014	1,744	2,498							
	Spending Adjustments still to be identified					-337	-550	-616	-891							
	Schemes brought forward									1,200		400	200	200	200	200
	Schemes carried forward									-1,256	400	-200	-500	-200	-200	-200
	2011/12 Outturn			221												
	Roundings			-	ငှ	-5	ကု	ကု	7							
	TOTAL		-563	-223	186	148	493	1,132	1,613	-56	-400	-100	95	139	268	265
			-1,411	-1,085	-375	379	929	1,899	2,631	-123	-186	-50	145	189	318	315
TOTAL PHOCET		929 040	312 66	24 425	24 722	000 66	070 00	644	390 VC	44 022	6000	40.770	000 6	090 6	0000	7 967
IOIAL BODGEI		22,010	610,22	<b>21,433</b>	77,17	667,23	740,77	73,011	24,303	11,955	2,526	10,170	3,990	2,303	3,900	7,00/

### OVERVIEW AND SCRUTINY CABINET

2 February 2012 16 February 2012

# 2012/13 TREASURY MANAGEMENT STRATEGY (Report by the Head of Financial Services)

#### 1. PURPOSE

- Annex A gives the requirements of the Council's Code of Financial Management in relation to Treasury Management. It requires compliance with CIPFA guidance and also that it reflects any Government advice. CIPFA have issued a revised version of their code and the Department for Communities and Local Government (DCLG) guidance expects priority to be given to the security (protecting any invested sums from loss) and liquidity of investments (keeping enough cash readily available) rather than just the interest earned.
- 1.2 When the Government removed its limits on capital expenditure levels some years ago it introduced the concept of a Prudential Code which focussed attention on relevant indicators to demonstrate that the Council's capital expenditure plans are affordable and effectively managed. These Prudential Indicators are an annex to the Treasury Management Strategy.
- **1.3** The proposed Policy (Annex B) and 2011/12 Strategy (Annex B) comply with the CIPFA and DCLG guidance.
- 1.4 The member Treasury Management Advisory Group have discussed the Policy and Strategy and their comments have been incorporated. Overview and Scrutiny will consider the report on the 2 February and their comments will be available to the Cabinet. Council is then required to formally approve the Policy, Strategy and Prudential Indicators.

#### 2. RECOMMENDATION

- **2.1** Cabinet is requested to recommend to Council that it approves
  - a) The Treasury Management Policy in Annex B.
  - b) The Treasury Management and Prudential Indicators for 2012/13 in Annex C.

#### **BACKGROUND PAPERS:**

Background files in Accountancy Section: Treasury Management Reports Reports on the 2012/13 Budget and Medium Term Plan to Cabinet and Council

CIPFA's Treasury Management in the Public Services Code of Practice 2011 edition

ODPM Guidance on Local Government Investments March 2004 CLG Guidance on Local Government Investments March 2010

#### **Contact Officer:**

Steve Couper Head of Financial Services (01480) 388103

#### **Code of Financial Management (extract)**

#### **Treasury Management**

All Treasury Management activities will be undertaken in accordance with the Council's annual Treasury Management Strategy, which includes its policies, objectives, approach to risk management and its prudential indicators. The Strategy will comply with the Code of Practice for Treasury Management and the Prudential Code for Capital Finance, both published by the Chartered Institute of Public Finance and Accountancy (CIPFA), and reflect any published Government advice..

The Council shall have overall responsibility for Treasury Management and will formally approve the annual Treasury Management Strategy and receive an annual and mid-year report on treasury management activities.

The Cabinet will be responsible for the implementation and regular monitoring of treasury management activity and the Treasury Management Advisory Group (previously CRAG), which consists of three Cabinet members will act as an informal liaison group with the officers responsible for treasury management.

The Overview and Scrutiny (Economic Well-being) Panel will be responsible for the scrutiny of treasury management.

The execution and administration of treasury management is delegated to the Head of Financial Services who will establish treasury management practices for the operation of the function which will ensure compliance with the Strategy and create appropriate systems of monitoring and control.

#### TREASURY MANAGEMENT POLICY STATEMENT

#### **Definition**

The Council defines its treasury management activities as:

- the management of the Council's investments, cash flows, banking, money market and capital market transactions.
- the effective control of the risks associated with those activities and the pursuit of optimum performance consistent with those risks.

#### Risk management

The Council regards the successful identification, monitoring and control of risk to be the prime criteria by which the effectiveness of its treasury management activities will be measured. Accordingly, the analysis and reporting of treasury management activities will focus on their risk implications for the organisation, and any financial instruments entered into to manage these risks.

#### Value for money

The Council acknowledges that effective treasury management will provide support towards the achievement of its business and service objectives. It is therefore committed to the principles of achieving value for money in treasury management, and to employing suitable comprehensive performance measurement techniques, within the context of effective risk management.

#### **Borrowing policy**

The Council needs to balance a number of elements in its borrowing policy for funding capital expenditure:

- Utilising a mixture of borrowing periods to reduce the overall impact of changes in interest rates.
- Creating certainty by fixing borrowing for longer periods.
- Minimising the long term cost of any borrowing.
- Ensuring that short term costs are as low as possible.
- Using the Council's own reserves on a temporary basis

Clearly some of these elements can give contradictory answers and the decision on each borrowing decision will need to be based on balancing these elements, taking account of existing borrowing.

The Council will set an affordable borrowing limit each year in compliance with the *Local Government Act 2003*, and will have regard to the *CIPFA Prudential Code for Capital Finance in Local Authorities* when setting that limit. It will also set limits on its exposure to changes in interest rates and limits on the maturity structure of its borrowing in the treasury management strategy report each year.

#### Investment policy

All investment decisions need to follow a risk assessment which takes account of the need to protect the principal sums invested from loss, ensuring adequate liquidity so that funds are available to fund expenditure when

needed, and the generation of investment income to support the provision of local authority services. Adequate weighting must be given to data reflecting the security of the investment.

#### Governance

The Council will have regard to the Communities and Local Government Guidance on Local Government Investments and will approve an investment strategy each year as part of the treasury management strategy. The strategy will set criteria to determine suitable organisations with which cash may be invested, limits on the maximum duration of such investments and limits on the amount of cash that may be invested with any one organisation.

#### TREASURY MANAGEMENT STRATEGY 2012/13

#### **Treasury Management is:**

- Ensuring the Council has sufficient cash to meet its day-today obligations
- Borrowing when necessary to fund capital expenditure, including borrowing in anticipation when rates are considered to be low
- Investing any surplus funds in a manner that balances low risk of default by the borrower with a fair rate of interest.

This Strategy explains how Treasury Management will be carried out in Huntingdonshire. It meets the requirements of the Chartered Institute of Public Finance and Accountancy's (CIPFA's) Code of Practice (2011) and the Government's Guidance on Local Government Investments (2010)

#### **BACKGROUND**

The bank base rate fell to 0.5% in March 2009 and has remained at that level ever since. The UK economy is continuing its weak recovery from the 2008/09 recession, with GDP growth forecast to be around just 1.0% in 2011 and likely to remain sluggish throughout much of 2012. Government spending cuts, rising unemployment and uncertain export markets are conspiring to keep demand low, and a "double dip" recession cannot be ruled out. Consumer price inflation, which peaked at 5.2% in September 2011, is expected to fall sharply as one-off factors like 2010's VAT increase and fuel price rises fall out of the annual comparison.

In these circumstances, the Bank of England is unlikely to raise the bank rate for several months, and additional quantitative easing is seen by many as being more likely than rate increases in the near future. However, once a more robust recovery appears to be taking root, the Bank may prefer to gradually raise interest rates earlier, rather than waiting too late and needing to make a sharp correction.

The Eurozone sovereign debt crisis remains a major driver of market sentiment and with the UK seen a safe haven, gilt yields and hence PWLB rates have fallen markedly this year. Assuming that there is some resolution to the crisis, long-term rates are likely to climb back to more normal levels in 2012/13.

A second UK recession or a European sovereign default would see short and long term interest rates remaining lower for longer, while a faster economic recovery and a bold solution to the Eurozone crisis would likely see rates rise more quickly.

For the purpose of the Council's Medium Term Plan the following interest rates have been assumed but it is recognised that all assumptions about the speed with which rates will begin to rise is problematic.

	2012/13	2013/14	2014/15	2015/16	2016/17
	%	%	%	%	%
Temporary investments	1.10	1.90	2.00	2.50	2.50
PWLB 40 year borrowing (EOY)	4.65	4.85	5.10	5.30	5.50
Temporary borrowing	0.85	1.50	1.75	2.25	2.50

Against the background of low interest rates and reducing revenue and capital balances the Council has sought to maximise the returns from its investments whilst minimising the risks of investing with a borrower that is, or may become, unable to repay. It therefore adopted a strategy for 2011/12 that did not concentrate its investments with the Government's Debt Management Office which are effectively risk-free, as they are backed by the Government, but with a significantly below base interest rate, and instead concentrated on highly rated institutions and the larger Building Societies. At the same time investments in "liquidity accounts" which offer repayment the same day were maximised to further reduce risk.

The 2011/12 Strategy allowed for borrowing in anticipation of need to fund capital expenditure although that option has not so far been used this year.

## **CURRENT POSITION**Investment Portfolio

The Council's position as at 31 December 2011 was:

INVESTMENTS	Principal Amount £m	Average Interest Rate %
Investments - maturing 2011/12	14	1.3
Investments - maturing later	10	4.4
Total	24	2.6
Short term Debt	0	0
Long term Debt	10	3.9
Total	10	3.9
Net Investments	14	1.7

#### **Budget implications**

The budget for net interest received in 2011/12 was £93K; as a result of slippage in the capital programme and underspendings in the revenue budget, the forecast outturn is £202K. The budget for net interest received in 2012/13 is £11K.

#### THE COUNCIL'S FINANCIAL STRATEGY

The table below shows the expected levels of reserves and the need for borrowing to fund capital expenditure over the MTP period.

If the Council's own reserves are used to temporarily finance capital expenditure there could be a need to borrow a further £14M by March 2013. There will be periods where this need will be off-set by the daily and weekly cash flow fluctuations whereby Council Tax and Government Grant is received in advance of precept payments being due to the County Council, Police Authority and Fire Authority.

**MAY** borrow figures are based on our agreement with our previous external auditors that it would be legitimate to borrow in advance to fund our 5 year published capital programme if market circumstances indicated that this was likely to be in the long term interests of the Council.

	2011/ 2012	2012/ 2013	2013/ 2014	2014/ 2015	2015/ 2016	2016/ 2017
	EXERT I	£M	£M	£M	£M	£M
SUMS AVAILABLE TO FUND CAPITAL		_				4.5.5
Existing long term borrowing	10.0	10.0	10.0	10.0	10.0	10.0
available long term						
Revenue Reserves (EOY)	12.0	9.4	7.5	5.6	4.5	4.5
Provision for repaying loans (EOY)	0.9	1.8	2.9	4.2	5.8	7.6
Earmarked Reserves (EOY) <b>●</b>	3.6	3.6	3.6	3.6	3.6	3.6
available on a year by year basis	16.5	14.8	14.0	13.4	13.9	15.7
Cash Flow benefit average	9.6	9.6	9.6	9.6	9.6	9.6
fluctuates from day to day						
FUNDING REQUIRED						
Capital Expenditure						
Brought Forward	18.5	23.4	33.8	37.4	40.0	43.5
Capital Expenditure in Year	4.9	10.4	3.6	2.6	3.5	2.5
Carried Forward	23.4	33.8	37.4	40.0	43.5	46.0
Fixed Term Investment (EOY) <b>⊘</b>	10.0	5.0				
Total Required Funding	33.4	38.8	37.4	40.0	43.5	46.0
NEED FOR FURTHER BORROWING						
Excluding Cash flow benefit						
MUST BORROW	6.9	14.0	13.4	16.6	19.6	20.3
MAY BORROW	36.0	41.0	38.4	41.3	44.3	47.5
Including average Cash flow benefit						
MUST BORROW	0.0	4.4	3.8	7.0	10.0	10.7

#### **Notes**

- includes specific earmarked reserves (e.g. S106 and R&R Funds)
- 2 takes account of fact that the £5m of the £10M borrowed in anticipation is invested until December 2012 and £5M to December 2013.

#### **BORROWING - CASH FLOW**

In addition to the fundamental movements described above there are day-to-day impacts due to the flow of funds into and out of the Council. For instance, the dates on which the County Council is paid its portion of the council tax will be different to the days the money is physically received from Council Tax payers. These cash flows will sometimes leave the Council with several million pounds to borrow or to invest overnight or for a few weeks pending the next payroll or precept date.

Authorities are permitted to borrow short term for this purpose and funds are obtained from whoever is quoting the lowest rate for the period required. If rates are particularly high on a particular day then the sum may be borrowed overnight to see if rates are lower the following day for the remainder of the period required.

#### **BORROWING - CAPITAL - MUST borrow**

The amount of capital borrowing up until March 2013 (i.e. up to an estimated £14M) will be dependent upon the actual levels of revenue spending which will determine the level of the Council's own reserves that can be used and the level of capital spending which will determine the total sum required. The period of borrowing will reflect the current and anticipated interest rate profile. If short term interest rates began to rise consideration would be given to whether long term rates were attractive enough to support long term borrowing. If rates remain low it is much more difficult to justify long term borrowing.

#### **BORROWING - CAPITAL - MAY borrow**

The MAY borrow limits assume that no use is made of reserves for funding and also that it has become attractive to fund the 5 year capital programme in advance. Deciding to go beyond the MUST borrow level would require longer term borrowing rates to be at levels that appeared to be attractive when compared with rates that were expected over the remainder of that period. It would also need to take account of the difference between the borrowing rates and the, currently, much lower investment rates that would be received pending the use of the money for funding capital from sufficiently secure counterparties. A risk assessment will be carried out before undertaking any advance borrowing.

For example, if long term rates fell to 3.5% we would seriously consider increasing borrowing whilst if long term rates were 5.5% only the MUST borrow limits would be followed.

Currently low short-term rates reduce the likelihood of advance borrowing as the revenue budget would have to 'take the hit' of the borrowing rates being higher than the temporary investment rate in the short to medium term.

However, history has shown that violent fluctuations can happen and so there needs to be the freedom to act if circumstances significantly change.

#### **BORROWING - PROFILE**

It is best practice to pool all funds and model future cash flow before determining the amounts that should be borrowed or invested and for how long. In doing this account will be taken of the provision that the Council is required to build up each to fund the repayment of debt.

The Council will be balancing two different aspects when deciding on the period it will borrow for:

- Stability. Avoid the risk of market movements affecting the borrowing cost adversely. To do this the logical option is to borrow the money for as long as needed.
- Lowest Cost. Minimise the overall cost of borrowing which, at the present time, might result in very short borrowing because of the very low interest rates available. However, future rates may rise significantly meaning that it was better to have paid more initially and borrowed longer.

The logical result is to spread the risk by borrowing for a range of periods. However, given the Council's current financial position it may be that, until interest rates have returned to normal relativities or there is sufficient certainty that they will do so, the Council should use its revenue reserves and/or borrow short term for rates that are currently under 1%.

Any long term borrowing will tend to be from the Public Works Loans Board (PWLB) which is a Government Agency providing funds to local authorities at interest rates linked to the cost of central government borrowing. Commercial bodies have become less involved since the financial crisis and their products were generally for shorter periods and often include embedded options. The most common was a LOBO, where the lender retains an option to increase the interest rate after a number of years and the borrower has the right to repay if the new rate is not acceptable.

The Council will need to approve a prudential indicator for the 'authorised limit for external debt'; which combines:

- temporary borrowing for cash flow purposes (£20M)
- long-term borrowing to fund capital expenditure of £46M (up to the £36M "may borrow" limit plus the £10M already borrowed)
- an allowance for other long-term liabilities, such as finance leases (£5M).

A maximum of £71M is therefore recommended.

#### **INVESTMENTS - CATEGORIES**

The guidance on Local Authority Investments categorises investments as 'specified' and 'non-specified'.

**Specified investments** are expected to offer relatively high security and/or liquidity. They must be:

- in sterling (avoiding exchange rate fluctuations) and,
- due to be repaid within 12 months (minimising capital value fluctuations on gilts and CDs and minimising the period within which a counterparty might get into difficulty) and,
- **not** defined as capital expenditure in the capital finance regulations 2003 (e.g. equities and corporate bonds though there is current consultation on removing bonds from the capital constraint)) **and**,
- with a body that the Council considers is of high credit quality or with the UK Government or a local authority. (minimising the counterparty risk), this includes Money Market Funds where the Council has set minimum criteria.

These include time-deposits for up to 1 year with building societies and banks which the Council deems to have a high credit quality (see below), but it should be noted that early repayment, before the due date is rarely possible and may require a release fee.

No investment that counts as Capital expenditure will be undertaken as it effectively transfers revenue funds into capital when the investment is repaid which has significant impacts on the Council's financial flexibility.

**Non-specified investments** include longer deposits and other types of investment e.g. corporate bonds and equities.

The Council may use the following non-specified investments:

- Time Deposits of longer than 12 months with banks and building societies
- UK government bonds, supranational bank bonds, loans to other local authorities over 12 months to maturity
- Corporate Bonds over 12 months to maturity, if returns are clearly better than time deposits, but such investments will only be made following a risk assessment and consultation on the proposed limits, procedures and credit ratings with the Treasury Management Advisory Group. Use would be limited to Bonds that could be held to maturity thus avoiding fluctuations in capital value.

### **INVESTMENTS – HIGH CREDIT QUALITY**

The term 'high credit quality' is used in the CLG guidance to encourage local authorities to monitor other measures of an institution's creditworthiness rather than just relying on credit ratings

CIPFA has issued guidance on possible sources of additional information in order to assess the credit worthiness of counterparties which are referred to below.

Whilst the Council will take some account of such additional information the main criteria for judging credit quality will be:

- Short term credit ratings (Definitions in Appendix A)
- Long-term credit ratings for any investment over 1 year. (Appendix A)
- The top 25 Building Societies by asset size irrespective of any credit rating they may hold subject to the comments below. Building societies have a much higher proportion of their funds covered by retail savings so are less at the risk of market volatility and their regulatory framework and insolvency regime means that the Council's deposits would be paid out before retail depositors. Experience in recent years includes a number of examples of the takeovers of weak societies by strong ones. However any Building Society with a rating of less than BBB will not be used and use will be suspended of Building Society with a "rating watch" warning pending consideration of further information of the potential impact.
- Reacting immediately to any "rating watch" warnings or informal comments from our advisors in relation to market concerns. Use of counterparties subject to such warnings/advice will be suspended pending consideration of further information of the potential impact.
- Credit Default Swap prices obtained from our advisors.
- The credit rating of the country of the institution. This must be AA or above.

Financial statements and the financial press will not be systematically reviewed because the resources required are not available and it is expected that our advisors will make informal comments if they become aware of any significant items that affect our counterparty list. They also review our counterparty list every month.

### INVESTMENTS – SPREADING THE RISK

Credit quality can never be absolutely guaranteed so to further mitigate risks there is a need to spread investments in a number of ways:

- By counterparty, including any institutions that are linked in the same group
- By Country

These limits need to be a practical balance between safety and administrative efficiency and need to cope with the uncertainty of the amount of borrowing in anticipation. A table is therefore included in Appendix B which shows the limits for different levels of forward borrowing.

### **INVESTMENTS – PERIODS**

Once a time deposit is made there is no requirement for the borrower to repay until the end of the agreed period. Thus a borrower who has a high credit rating on the investment day could be in serious financial difficulties in the future. As a result significant use is made of liquidity accounts which currently give an attractive interest rate but also allow repayment of our investment the same day.

The Council will register with a selection of money market funds with AAA

ratings which also allow same-day withdrawal of funds. These will be used as appropriate taking account of comparative security and yields.

### **INVESTMENTS - MANAGEMENT**

Taking account of the Credit Quality and Spreading the Risk sections above Appendix B outlines the criteria and limits for making investments.

There may be limited occasions, based on detailed cash flow forecasts, where some investments of more than a year might be made that do not relate to borrowing in anticipation.

Risk of counterparty failure can also be minimised by shortening the period of any time deposit. At the current time, partly reflecting the current interest rate structure, time deposits are generally kept below one month. The criteria also differentiates the duration of investments based on credit rating e.g. the maximum duration of investments with building societies with no rating will be 1 month.

Advantage is also being taken of liquidity accounts which are offering competitive rates for money on call i.e. it can be called back the same or next day if there was any concern about the institution.

### POLICY ON USING FINANCIAL DERIVATIVES

Local authorities have previously made use of financial derivatives embedded in loans and investments both to reduce interest rate risk (e.g. interest rate collars and forward deals) and to reduce costs or increase income at the expense of greater risk (e.g. lenders option/borrowers option (LOBO) loans).

The Localism Bill 2011 includes a general power competence that removes the uncertain legal position over local authorities' use of standalone financial derivatives (i.e. those that are not embedded into a loan or investment). The latest Code requires authorities to clearly detail their policy on the use of derivatives in the annual strategy.

The Council will only use standalone financial derivatives (such as swaps, forwards, futures and options) where they can be clearly demonstrated to reduce the overall level of the financial risks that the Council is exposed to. Additional risks presented, such as credit exposure to derivative counterparties, will be taken into account when determining the overall level of risk. It is unlikely that the Council will utilise standalone financial derivatives.

Embedded derivatives will not be subject to this policy, although the risks they present will be managed in line with the overall treasury risk management strategy. The Council is only likely to make limited use of embedded derivatives e.g. LOBOs

Financial derivative transactions may be arranged with any organisation that meets the approved investment criteria. The current value of any amount due from a derivative counterparty will count against the counterparty credit limit and the relevant foreign country limit.

### **ADVISORS**

The Council appointed Sterling Consultancy Services as Treasury Management Advisors in January 2008 (following retendering they were reappointed in January 2011), however responsibility for final decision making remains with the Council and its officers

The Advisor carries out the following role:

- advice on investment decisions,
- notification of credit ratings and changes,
- general information on credit quality and informal comment on particular institutions,
- advice on borrowing and opportunities to borrow early
- economic data and interest rate forecasts
- advice and guidance on relevant policies, strategies and reports,
- accounting advice,
- reports on treasury performance,
- training courses.

The quality of the service is controlled by regular contact between the Advisors and officers.

### **MANAGEMENT**

The Head of Financial Services and his staff will manage and monitor investments and borrowing.

The Treasury Management Advisory Group (TMAG) consists of four members; they are kept informed of relevant issues and consulted on any significant issues.

The Council uses a cash flow model which is updated daily to forecast future cash flow movements to determine the maximum length for which any investment could be considered. The length of any investment would take account of actual and forecast interest rates over the loan period to ensure it optimises the Council's position. The Council is unlikely to invest for more than a year unless further advance borrowing is undertaken.

### REPORTING AND SCRUTINY

The CIPFA Code requires that the body responsible for approving the budget also receives at least two reports during the year on treasury management. Therefore the Council will receive a six month report on the performance of

the funds and an annual report on the performance for the year.

The Code also requires the Council to identify the body that will be responsible for the scrutiny of treasury management to ensure that it receives the appropriate focus. This is the Economic Well-being Overview & Scrutiny Panel.

### **TRAINING**

The needs of the Council's treasury management staff for training are assessed every six months as part of the staff appraisal process and additionally when the responsibilities of individual staff change. As the result of the voluntary redundancy of a Senior Accountant in September 2011 and a reorganisation of the Accountancy Section, a Principal Accountant has been given the responsibility for day-to-day management of the treasury function. He has attended a number of courses provided by Sterling Consultancy Services

The Code requires that Members charged with the governance of Treasury Management and those responsible for scrutiny have the necessary skills relevant to their responsibilities. Member training will be provided as necessary.

### **CHANGES TO THE STRATEGY**

The strategy is not intended to be a strait-jacket but a definition of the upper limit of the level of risk that it is prudent for the Council to take in maximising the return on its net investments. Any changes that are broadly consistent with this Strategy and either reduce or only minimally increase the level of risk, are delegated to the Head of Financial Services, after consultation with the Treasury Management Advisory Group, where of any significance. All other changes to the strategy must be approved by the full Council.

### TREASURY MANAGEMENT AND PRUDENTIAL INDICATORS

The Council's Treasury Management and Prudential Indicators are attached at Appendix C. They are based on data included in the budget report and this Strategy. They set various limits that allow officers to monitor its achievement. These indicators must be approved by the Council and can only be amended by the Council.

The indicators are based on allowing the ability to borrow in advance if this becomes attractive. If it does not, the Council is likely to be significantly within many of the limits.

### **APPENDIX A**

### **Definition of Credit Ratings**

	Rating	Definition	Examples of counterparties
Short term (Fitch)	F1	Indicates the strongest intrinsic capacity for timely payment of financial commitments; may have an added "+" to	Royal Bank of Scotland/NatWest (F1)
		denote any exceptionally strong credit feature.	Coventry Building Society
	F2	Good intrinsic capacity for timely payment of financial commitments.	Co-operative Bank
	F3	The intrinsic capacity for timely payment of financial commitments is adequate.	Skipton Building Society
Long-term (Fitch)	AAA	Highest credit quality. 'AAA' ratings denote the <b>lowest expectation of default risk.</b> They are assigned only in cases of exceptionally strong capacity for payment of financial commitments. This capacity is highly unlikely to be adversely affected by foreseeable events.	United Kingdom
	AA	Very high credit quality. 'AA' ratings denote expectations of very low default risk. They indicate very strong capacity for payment of financial commitments. This capacity is not significantly vulnerable to foreseeable events.	HSBC Bank
	AA-		Standard Chartered Bank
	A	High credit quality.  'A' ratings denote expectations of low default risk. The capacity for payment of financial commitments is considered strong. This capacity may, nevertheless, be more vulnerable to adverse business or economic conditions than is the case for higher ratings.	Coventry Building Society
	Α-		Leeds Building Society

The modifiers "+" or "-" may be appended to a rating to denote relative status within major rating categories.

### IN-HOUSE FUND MANAGEMENT (IF NO FURTHER ADVANCE BORROWING)

Demotion of	No investment of all health and for any	
Duration of	No investment shall be longer than 5 years.	
investments	Maximum duration for a Building Society with no rating is 1	montn.
Types of	Fixed term Deposits	
investments	Deposits at call, two or seven day notice	
	Corporate bonds	
	Money market funds	
	UK Government bonds and Supranational Bank bonds.	
Credit Ratings	Building Societies	
	All Building Societies with ratings of BBB or above.	
	Building Societies with no ratings.	
	Money Market Funds AAA credit rating	
	Local Authorities or UK Government No rating required	
	Non-Building Societies	
	Short term rating F1 by Fitch or equivalent.	
	Long-term rating of AA- by Fitch or equivalent if the inve	stment is
	longer than 1 year.	
Maximum limits	F1+ or have a legal position that guarantees repayment	£5M
per counterparty	for the period of the investment	0.48.5
(group), country or	F1	£4M
non-specified	Building Society with assets over £2bn in top 25	£5M
category	(Currently 10)	CANA
	Building Society with assets over £1bn if in top 25	£4M
	(Currently 3)	£3M
	Building Society with assets under £1bn in top 25 Liquidity (Call) Account with a credit rating of F1+ or	£5M
		£SIVI
	with a legal position that guarantees repayment or a Building Society.	
	BUT total invested with counterparty/group shall not	£8M
	exceed	LOIVI
	Money market fund AAA Credit rating	£4m
	Limit for Non-specified investments	
	<ul> <li>£10M in time deposits more than one year</li> </ul>	
	£5M in corporate bonds	
	<ul> <li>£10M in any other types.</li> </ul>	
	<ul><li>£15M in total</li></ul>	
	Country limits	
	UK - unlimited     CFM in a country outside the FUL	
	- £5M in a country outside the EU	
	£10M in a country within the EU (excluding UK)	
	<ul> <li>£20M in EU countries combined (excluding UK)</li> </ul>	
	No investment will be made in country with a sovereign	rating of
	less than AA.	
	These limits will be smalled when a considering and	
	These limits will be applied when considering any new in	
	from 23 February 2012. Lower limits may be set during the	
	of the year or for later years to avoid too high a proporti	on of the
	Council's funds being with any counterparty.	
Benchmark	LGC 7 day rate	
Denchmark	LGC 7 day rate	

### CIPFA Prudential Code for Capital Finance in Local Authorities Prudential Indicators and Treasury Management Indicators for 2012/13

1. Actual and Estimated Capital Expenditure

	2010/11	2011/12	2012/13	2013/14	2014/15
	Actual	Forecast	Estimate	Estimate	Estimate
	£000	£000	£000	£000	£000
Gross	9.2	9.1	19.5	6.9	4.1
Net	7.5	4.9	10.4	3.6	2.6

2. The proportion of the budget financed from government grants and council tax that is spent on interest and the provision for debt repayment.

The negative figure in 2010/11 reflects that the Authority was a net investor and that the net interest earned exceeded the provision for the repayment of debt.

2010/11	2011/12	2012/13	2013/14	2014/15
Actual	Forecast	Estimate	Estimate	Estimate
-0.3%	1.9%	4.1%	6.1%	7.8%

**3.** The impact of schemes with capital expenditure on the level of council tax

This calculation highlights the hypothetical impact on the level of Council Tax from changes from the previously approved MTP due to capital schemes (including their associated revenue implications).

The actual change in Council Tax will be significantly different due to revenue variations, spending adjustments and the use of revenue reserves.

	2012/13 Estimate	2013/14 Estimate	2014/15 Estimate
Variation	-£3.41	+£3.80	-£1.92
Cumulative	-£3.41	+£0.39	-£1.53

4. The capital financing requirement.

This represents the estimated need for the Authority to borrow to finance capital expenditure less the estimated provision for redemption of debt (the MRP) with no allowance for funding in advance.

31/3/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
Actual	Forecast	Estimate	Estimate	Estimate	Estimate	Estimate
£M	£M	£M	£M	£M	£M	£M
18.2	22.5	32.0	34.5	35.8	37.7	38.4

### 5. Net borrowing and the capital financing requirement

In order to ensure that, over the medium term, net borrowing will only be for a capital purpose, the Authority should make sure that net external borrowing (borrowing less investments) does not, except in the short term, exceed the total of the capital financing requirement in the preceding year plus the estimates of any additional capital financing requirement for the current and next two financial years.

The Council will explain the degree of borrowing and investment in its half-year and annual reports together with the reason for the movements so that Members can be assured that there is no borrowing for revenue purposes other than in the short term.

### 5a. Gross and Net Debt

This indicator (a new requirement this year) is intended to highlight the level of advance borrowing by limiting the variation between gross debt (borrowing) and net debt (borrowing less investments). The more borrowing in advance the higher the gross debt but there is no change in net debt because the borrowed sums will be invested pending them being needed to finance capital expenditure. Thus net debt as a proportion of gross debt falls as borrowing in advance occurs.

Unfortunately the position is complicated by the significant variations that the Council has to contend with relating to day-to-day cash flow which can cause major fluctuations in this proportion.

Guidance has not been issued on the practical use of this indicator and so there seems little point in setting one this year.

To achieve the equivalent result all advance borrowing will be reported to the Treasury Management Advisory Group and highlighted in the mid-year and end of year reports.

**6.** The actual external long-term borrowing at 31 March 2011 **£10m** 

7. The authorised limit for external debt.

This is the maximum limit for borrowing and is based on a worstcase scenario. It reflects the Treasury Management Strategy which allows the Authority to borrow in advance to fund future capital expenditure.

	2011/12	2012/13	2013/14	2014/15
	Limit	Limit	Estimate	Estimate
	£M	£M	£M	£M
Short term	20	20	20	20
Long Term assuming maximum borrowing in advance	40	51	48	51
Other long-term liabilities (leases)	5	5	5	5
Total	65	76	73	76

8. The operational boundary for external debt.

This reflects a less extreme position. Although the figure can be exceeded without further approval it represents an early warning monitoring device to ensure that the authorised limit (above) is not exceeded. The short term and long term element will be monitored separately.

	2012/13	2013/14	2014/15
	Limit	Limit	Limit
	£M	£M	£M
Short term	15	15	15
Long term	41	38	41
Other long-term liabilities (leases)	5	5	5
Total	61	58	61

**9.** Adoption of the CIPFA Code

The Council has adopted the 20011 edition of the CIPFA Treasury Management Code of Practice.

### TREASURY MANAGEMENT INDICATORS

**10.** Exposure to interest rate risk as a proportion of net investments. This indicator is set to control the Council's exposure to interest rate risk. Investments of less than 12 months count as variable rate.

If the Council does not borrow in advance it is quite possible that all investments, except for the current fixed investment of £5M to December 2013, will be of less than a year's duration and hence count as "variable rate".

Conversely, if the Council does borrow in advance there could be periods where the Council's cash flow requires short term borrowing and so all investments are longer than one year.

Accordingly, to ensure the necessary flexibility the indicators all need to be 100% except for the 2012/13 variable rate which is reduced to 85% to reflect the £5M investment due for repayment in December 2013.

	2012/13	2013/14	2014/15
Upper limit on fixed rate exposure	100%	100%	100%
Upper limit on variable rate exposure	90%	100%	100%

### 11. Borrowing Repayment Profile

The proportion of borrowing in place during 2012/13 that will mature in successive periods. This indicator is set to control the Council's exposure to refinancing risk.

The Council has £10M long term borrowing but the uncertainty on whether any forward borrowing will take place and the potential for short term borrowing to be the most attractive option results in the limits set out below.

Funding capital schemes	Upper limit	Lower limit
Under 12 months	86%	0%
12 months and within 24 months	86%	0%
24 months and within 5 years	86%	0%
5 years and within 10 years	86%	0%
10 years and above	100%	14%

### 12. Investment Repayment Profile

Limit on the value of investments that cannot be redeemed within 364 days i.e. by the end of each financial year. The purpose of this indicator is to control the Council's exposure to the risk of incurring losses by seeking early repayment of its investments. These limits need to allow for borrowing in advance.

# The uncertainty about borrowing in advance results in higher limits than would otherwise be required.

	2012/13	2013/14	2014/15
	£M	£M	£M
Limit on investments over 364 days as at 31 March each year.	32.0	25.0	24.7

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# Agenda Item 9

COMT 23 JANUARY 2012 OVERVIEW & SCRUTINY (ECONOMIC WELL 2 FEBRUARY 2012 BEING)

CUSTOMER SERVICES MONITORING REPORT REPORT BY HEAD OF CUSTOMER SERVICES

### 1 Introduction

1.1 This is the monitoring report for the Customer Services team for the 12 months to December 2011. The latest quarterly report (sent to COMT) is at Appendix A.

### 2 Significant issues since last report

- 2.1 We have continued the redundancy and redeployment exercise for staffing at Ramsey & Yaxley and continued to develop services as part of the Council's budgetary review. As a result we have;
  - Agreed two further redundancies
  - Renewed the cash handling contract following a procurement exercise
  - Progressed the Automated Telephone Payments procurement and testing.
- 2.2 As expected, we have seen a reduction in service level at all our sites. Details can be seen in the graphs at Appendix A. However, customer satisfaction remains high, but is showing a slight downward trend.
- 2.3 Cabinet and this Panel considered the future of the Call Centre at their September 2011 meetings. As a result, the following were agreed;
  - Call Centre staff continue to be employed by HDC
  - The contract for the Call Centre software (Avaya) be renewed
  - A procurement exercise be undertaken to consider the replacement of the Call Centre Customer Relationship Management (CRM) software
  - A further report be submitted to consider the Call Centre location.
- 2.4 DWP have announced funding of £84k for 2012/13. This is to be split between Housing Benefits and Customer Services.
- 2.5 Employee satisfaction survey shows satisfaction level of 97%.

### 3 Forthcoming issues

3.1 Following the ending of the recruitment freeze, we have several new staff who need to be trained. This can take between three and six months, and will impact on service levels, but in the long term will lead to service improvements.

3.2 The Automated Telephone Payments system is due to go live in February 2012. This will free up advisor time to handle more complex queries at the call centre

### 4 Statistics

4.1 Customer numbers for the past 12 months

The Call Centre was offered 153,929 calls and 13,462 emails. The Customer Service Centres processed 68,366 enquiries.

4.2 Customer Satisfaction levels

Call Centre Customer Satisfaction for was 97.5%, down from 98.1%. Customer Service Centre satisfaction was 97.5%, down from 98.8%.

### 5 Recommendation

The Panel is asked to note the contents of this report

Contact officer – Julia Barber, Head of Customer Services. 01480 388105

Appendix A – customer services quarterly report October – December 2011

### Quarterly Customer Service report for the period October to December 2011

### Information about Demand

- Employee satisfaction survey completed in December/January, showing a satisfaction level of 97% at both the Call Centre and Customer Service centre, exceeding 75% target.
- Customer Satisfaction has remained high, averaging 97.5% over the quarter at the Call Centre despite strains on our service level.
- The customer service centres achieved a high satisfaction score, with also 97.5% of customers surveyed being satisfied or very satisfied with the service.
- The Call Centre missed its speed of answer target by 4% during the quarter largely due to staff vacancies, sickness, new starter training, covering the satellite CSCs and holidays.
- Over the Quarter, the Call Centre lost 6.2% of contracted hours to sickness, 4.1% to vacancies and 11.2% to holiday.
- The Huntingdon CSC exceeded service level over the quarter as a whole, but on occasions had customers waiting over an hour and missed service level on 14 individual days.
- Over the Quarter the CSC lost 88.5 days to sickness and 68.5 days leave. The CSC also has a 2.5 FTE vacancy.
- The Yaxley and Ramsey CSCs were on reduced opening times for much of the quarter due to the dedicated CSC advisor leaving HDC. Both CSCs have tended to be open 1 day a week at each office, as the Call Centre is not able to provide cover for four days a week.

### Information about achieving our priorities

- Staff vacancies have been filled at the Call Centre, and a senior advisor will return to the Call Centre from the Huntingdon CSC at the end of January 2012.
- Vacancies at CSC have been advertised and the recruitment process started
- Automated payments may help take the pressure off peak payment days, due to go live February 2012.
- Continually reviewing staff sickness in line with HDC sickness absence policy.
- Continue to work with back office services to improve communication and to identify potential call/visit peaks.
- The vacancy at the satellite office has been advertised and the recruitment process started

### **Risks**

- There is continued risk at the Call Centre due to average call lengths above 150sec which has had a significant impact on the number of calls waiting to be answered which increases the pressure within the call centre.
- Staff morale may decline due to HDC pay negotiations, any increase in sickness & willingness to work additional hours will impact the both the call centres and CSC performance.

### **Budget Position – 2011/12**

Customer Service budgets are as a whole on target with efficiencies highlighted with the accountant on a monthly basis and being used for unplanned expenditure.

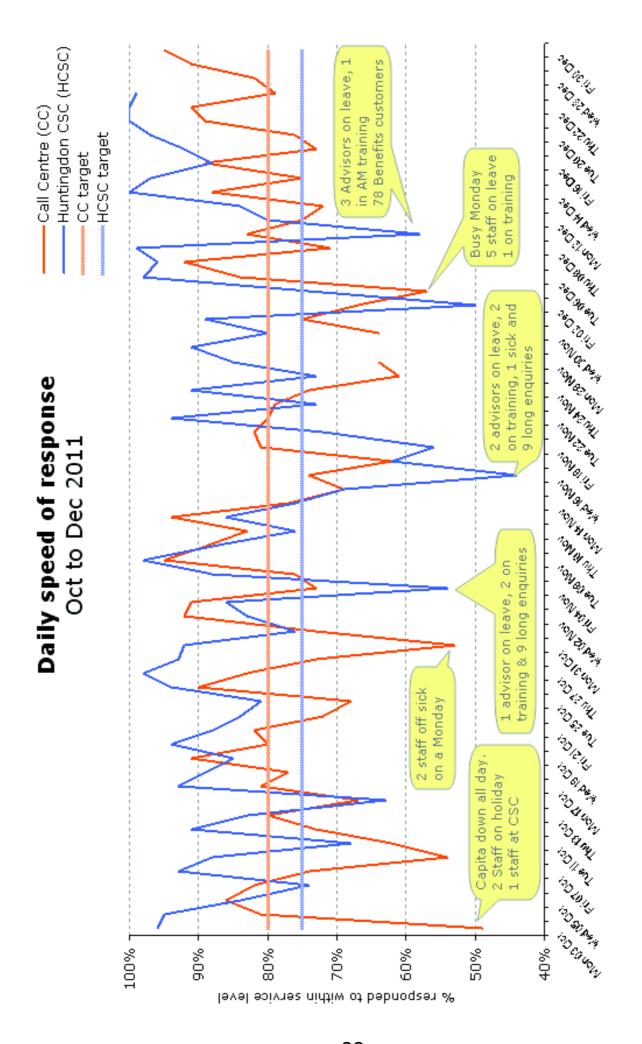
### **Notes**

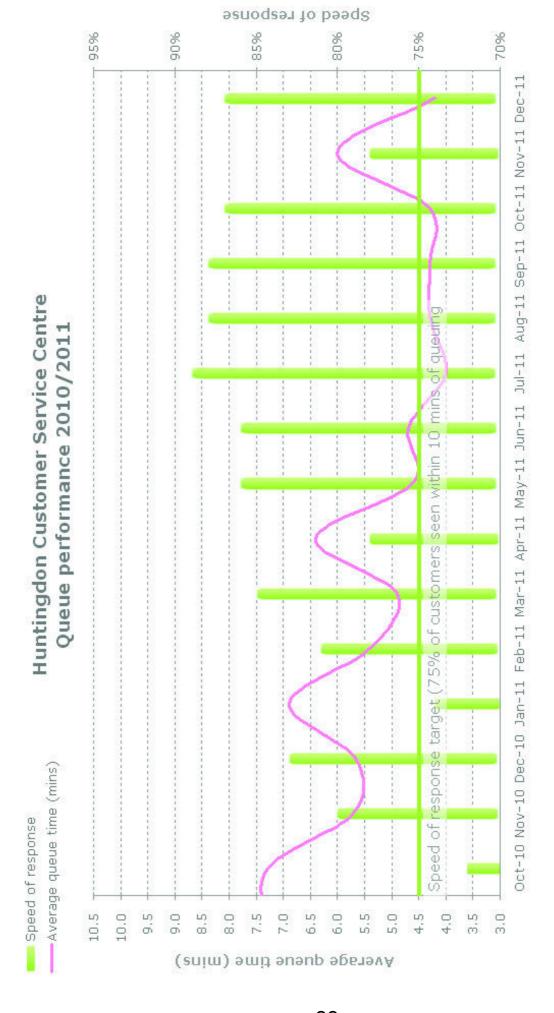
I can verify the accuracy of the data used in the compilation of the performance report and the data has been collected in accordance with the procedures identified in our data measure template, where appropriate.

Note: In the following pages the term 'enquiry' refers to the information or service requested by the customer. Some customers may make more than one enquiry in a single visit.

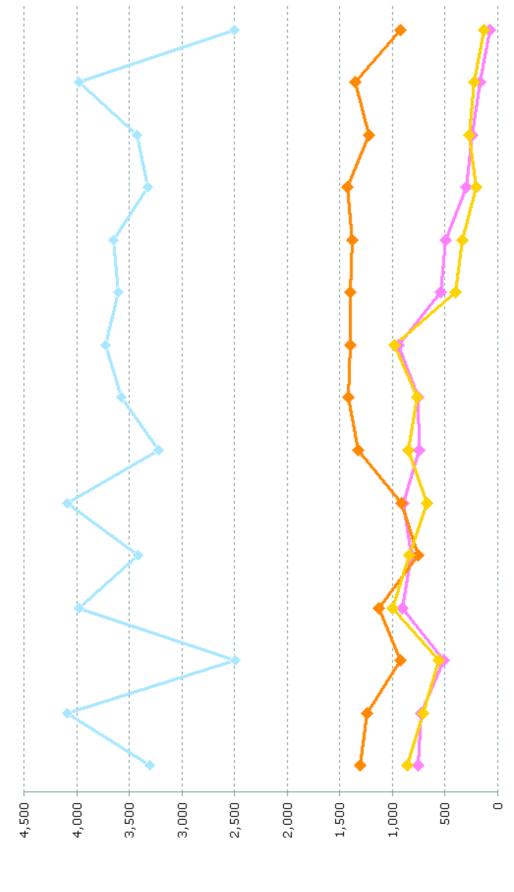
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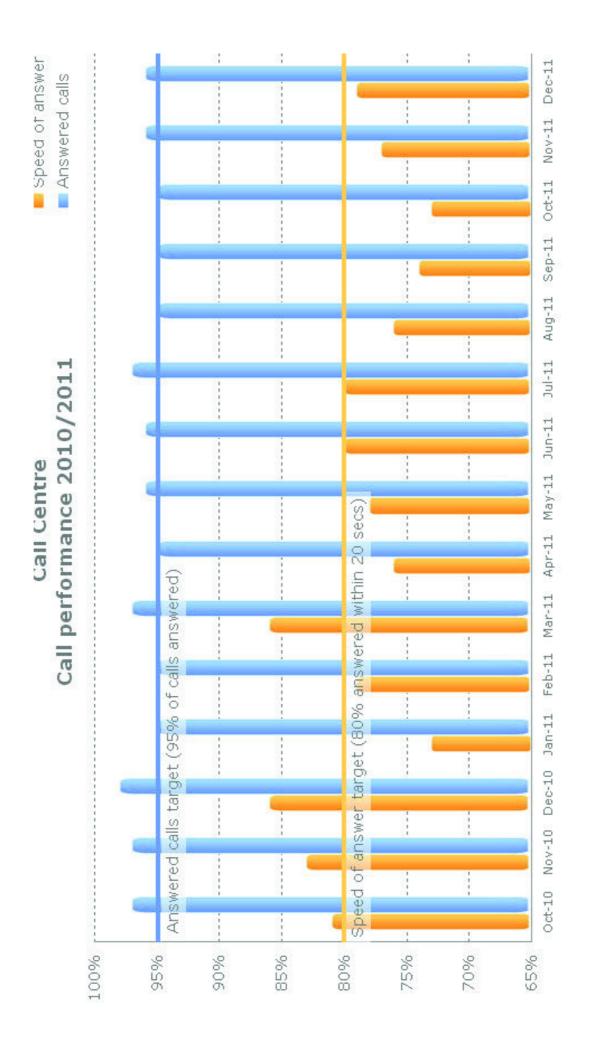
# Customer Service Centres' enquiries per month



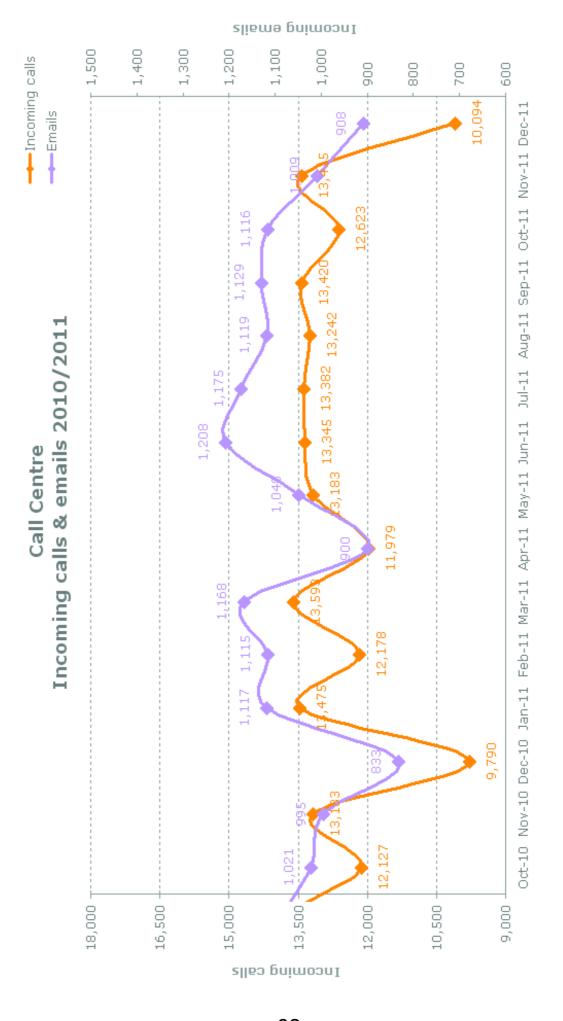
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אבו אוכב סבו אוכב	Endally type	och-10							Apr-11		Jul-111		Aug-11	och-11			Dec-11
Denents	Casual caller	67	77	QI :	77	67	24.	71	ני	0 !	47	- 1.			٥		4
	Customer handled	2,212	2,091	2,261	1,529	2,210	2,218	2,596	2,170	2,218	2,309	2,191	2,384	2,218	7,082	7,26/	1,590
Payment Debt	Casual caller	4	23	42	52	65	11	7	78	59	17	4	9	m	4		2
	Customer handled	1,510	1,422	1,610	1,252	1,589	540	422	1,495	1,515	1,101	1,004	863	606	1,004	1,085	726
Housing	Casual caller	95	26	59	57	71	63	44	57	56	79	33	44	27	22	4	5
, A.	Customer handled	1,019	867	946	551	1,012	916	1,043	816	006	286	897	881	820	785	826	519
1110	Unspecified	0		6		L		7		7	c	7		7	L	C	
Otner Enguiry	Casual caller	2/	377	709	273	521	19	11	77	14	790	11	273	260	2000	256	267
	Unspecified	010	Ť	000	0	170	0,0	0 \	Ţ	200	DN T	7	0,0	607	067	000	107
Council Tax	Casual caller	T	H	0	m	5	2	H	2	H	-	2	4	0	H	2	
	Customer handled	477	468	449	217	434	288	320	344	343	287	264	277	291	283	446	179
Planning	Casual caller					20	200			-							
Die Die	Customer handled	151	154	179	80	176	148	231	127	142	190	219	263	220	213	173	94
	Unspecified																
Equipment use	Casual caller	438	401	353	255	399	383	347	380	399	480	214	86	44	34	37	58
	Customer handled	7.71	152	162	116	166	138	128	13/	139	140	13/	148	08	112	10/	31
Partner External		163	194	103	101	133	149	114	102	151	214	52	40	18	14	92	33
		113	79	92	74	117	85	143	66	119	86	76	72	62	70	69	20
Public transport		36	30	38	20	33	19	42	101	4	31	σ	25	12	9	4	П
	Customer handled	266	273	282	203	334	278	305	192	200	167	160	157	108	82	111	22
-	Unspecified						-		-					,		-	-
Vehicle	Casual caller	105	2	7.7	7.7	100	02	209	52	78	50	70	22	4 77	73	1	1 77
	Unspecified	2	3	7 /	8	707	77		70	5			3		2	8	-
Streetscene	Casual caller	29	52	49	61	09	46	32	30	23	7	4	-	2		0	0
	Customer handled	207	217	205	128	189	174	195	142	159	77	43	36	48	20	27	디
	Unspecified																
Employment	Casual caller	42	29	14	12	44 :	56	17	18	52	9 :	17	E i	5	0 !	!!	
	Customer handled	9/	41	55	25	28	61	40	61	4.5	/2	4/	51	91	10	17	9
Tourism	Casual caller	15	11	6	10	00	12	14	9	10	13	9	2	0		m	
	Customer handled	85	51	52	31	48	49	54	42	54	51	23	31	2	23	20	7
	Unspecified																
Older Person	Casual caller	\ .	L	C	- L	7.7	C	-1 00	C	S	L	ָרָ רַ	٢	C	,	\ -	,
	Unstomer nangled	QT	C7	33	2	74	77	77	N7	8	32	) T	,	7	٥	QI	٥
Younger Person		4	2					-							2		
<u></u>		23	12	9	9	25	21	18	16	ŢŢ	24	10	12	4	5	2	4
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	Unspecified	77	n	<b>.</b>	n	C7	CT	7 7	<b>.</b>	7.7		O .	) 	0	o l	n	7
Grand Total	Casual caller	971	854	703	613	914	810	663	756	790	935	356	255	116	86	139	87
	Customer handled	7,013	6,401	7,116	4,668	7,048	5,616	6,375	6,153	6,510	6,108	5,604	5,613	5,135	5,067	5,585	3,552
	Unspecified	0000							787	1 100	7 007	75.7	8 605	6 6.17	000	0,0	100
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# **Call Centre Enquiries**

Complaints	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11		Aug-11	Sep-11	Oct-11	Nov-11	Dec-11 Last	12 m
Streetscene	34	24	82	೫	82	14	92	R	15	23	22	77	2	20	19	4	4	7	212
Other Enquiry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Formal Complaint	4	4	7	7	4	4	2	m	2	m	—	2	ഗ	2	ഗ	19	19	18	85
Total	88	28	35	9	32	18	28	36	17	26	26	23,	25	22	24	23	23	20	293
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Information requests	701-I0	Aug-10	Sep-10			Dec-10	Jan-11	rep-11	Mar-11		May-11	JI-II			Sep-11	0a-11	N0V-11	Dec-11 Las	t 12 mtns
Streetscene	618	493	633	532	493	268	644	496	635	857	889	711	267	488	527	541	624	844	7,622
Other Enquiry	1,106	820	961	938	923	749	917	1,057	1,221	944	9/6	913	938	952	1,009	952	866	648	11,525
Housing	457	367	490	449	388	252	437	455	484	451	467	203	444	444	410	429	395	224	5,143
Council Tax	227	141	235	149	317	176	376	306	420	270	399	323	457	267	379	348	329	173	4,077
Benefits	124	118	115	9	106	106	82	77	102	101	118	138	174	158	165	226	168	109	1,621
Planning	189	169	200	153	175	97	156	160	241	186	242	210	169	189	255	223	216	104	2,351
Electoral registration	34	101	253	286	215	4	82	79	301	351	198	25	34	169	155	209	228	63	1,924
Payment Debt	23	84	62	74	107	47	28	71	91	79	82	99	29	29	81	8	99	22	988
Environmental health	252	163	93	94	75	8	29	54	95	87	142	193	195	181	92	83	61	88	1,288
Energy efficiency	24	12	56	15	19	16	Ξ	Ξ	16	12	10	32	14	12	17	21	_	9	169
Tourism	4	23	39	36	29	19	22	22	19	77	33	22	14	22	56	20	m	2	232
Public transport	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Change of details	0	ಶ	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Formal Complaint	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	3,130	2,525	3,107	2,817	2,876	2,127	2,881	2,788	3,652	3,359	3,358	3,166	3,073	2,949	3,119	3,132	3,095	2,266	36,838
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Daymont Dobt	1 005	1 664	01-dec			1 616	2.060	1 111	1179	1708	11 VP C	1 0/7			11 day 0	1 061	2 153	1 203	22 542
Streetsnene	1,398	1,004	1 332	1,701 1 M5	1.013	010,1	1 245	1,111	1 255		1 130	1,24,	2,217 1 190	1,320	1 161	1,301	1 017	047	13 584
Change of details	158	152	153	148	158	224	246	267	333		334	348	336	385	375	372	345	266	3,874
Housing	139	115	130	83	83	45	161	132	121	96	121	121	121	8	104	92	86	09	1,317
Council Tax	73	8	70	55	107	34	83	34	70		133	89	109	26	82	26	75	51	911
Environmental health	93	220	106	85	87	29	55	⇔	65		54	165	215	163	64	54	42	98	1,006
Electoral registration	42	祭	7	17	23	16	19	೮	116		88	17	∞	74	8	22	137	17	572
Planning	24	14	14	0	9	m	15	82	82		8	24	4	45	4	8	56	15	326
Other Enquiry	27	49	32	36	47	36	55	32	22		9	9	15	7	9	2	0		159
Tourism	77	8	13	믑	7	m	22	15	∞		0	0	0	0	0	0	0	0	45
Formal Complaint	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Benefits	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	4,170	3,522	3,855	3,170	3,710	2,955	3,967	2,759	3,191	3,330	4,022	3,900	4,251	4,002	4,135	3,661	3,892	3,196	44,306
Grand total	7,338	6,075	6,997	6,027	6,618	5,100	9/8/9	5,583	9,860	6,715	7,406	7,089	7,349	6,973	7,278	6,816	7,010	5,482	81,437

# OVERVIEW AND SCRUTINY PANEL (ECONOMIC WELL-BEING)

2<sup>nd</sup> February 2012

# ONE LEISURE FINANCE - FEEDBACK (Report by the Cabinet)

### 1. INTRODUCTION

1.1 At its meeting on 19th January 2012, the Cabinet considered a report by the Overview and Scrutiny Panel (Economic Well-Being) on the findings of a study by the Panel's Working Group into the financial performance of One Leisure.

### 2. BACKGROUND

2.1 The Overview and Scrutiny Panel established a Working Group to review the level the financial performance of One Leisure and make recommendations on the services' future strategic direction.

### 3. DELIBERATIONS

- 3.1 In considering the Panel's recommendations, the Cabinet were acquainted with the key findings of the group in relation to overheads and recharging, crèche facilities, general admissions, pricing, business planning and alternative methods of service delivery.
- 3.2 The Cabinet acknowledges the need to build capital costs into the overall One Leisure financial model and to develop a methodology for the quantification of "social value".
- 3.2 Having thanked the Working Group and the Overview and Scrutiny Panel for their input, the Cabinet has accepted and approved the recommendations submitted and have requested that the Working Group assist the Executive Councillor for Healthy and Active Communities with the development of a methodology for the quantification of "social value".

### 3. CONCLUSIONS

3.1 Members of the Overview and Scrutiny Panel are invited to note the contents of this report.

Contact Officer: Mrs H Taylor, Senior Democratic Services Officer (01480) 388008.

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# Agenda Item 11

### **OVERVIEW AND SCRUTINY PANELS**

(ECONOMIC WELL-BEING) (SOCIAL WELL-BEING) (ENVIRONMENTAL WELL-BEING) 2<sup>nd</sup> FEBRUARY 2012 7<sup>th</sup> FEBRUARY 2012 9<sup>th</sup> FEBRUARY 2012

# WORK PLAN STUDIES (Report by the Head of Legal and Democratic Services)

### 1. INTRODUCTION

1.1 The purpose of this report is to inform Members of studies being undertaken by the other Overview and Scrutiny Panels.

### 2. STUDIES

- 2.1 The Council has a duty to improve the social, environmental and economic well-being of the District. This gives the Overview and Scrutiny Panels a wide remit to examine any issues that affect the District by conducting in-depth studies.
- 2.2 Studies are allocated according to the Overview and Scrutiny remits. Details of ongoing studies being undertaken by the two other Panels are set out in the attached Appendix.
- 2.3 Members are reminded that if they have a specific interest in any study area which is not being considered by their Panel there are opportunities for involvement in all the studies being undertaken.

### 3. RECOMMENDATION

3.1 The Panel is requested to note the progress of the studies selected.

### **BACKGROUND DOCUMENTS**

Minutes and Reports from previous meetings of the Overview and Scrutiny Panels.

Contact Officers: Miss H Ali, Democratic Services Officer

01480 388006

Mrs J Walker, Trainee Democratic Services Officer

01480 387049

Mrs C Bulman, Democratic Services Officer

01480 388234

### **ONGOING STUDIES**

STUDY	OBJECTIVES	PANEL	STATUS	TYPE
Gypsy & Traveller Welfare	To examine existing gypsy and traveller sites in the District with a view to informing any future Planning Policy on sites.	Social Well-Being	Report requested for submission to a future meeting. Following consultation with the Chairman, agreed that the study would proceed once Government guidance has been issued on future provision requirements. Expected March/April 2012.	To be determined.
CCTV Provision within the District	To review the impact of the Council's proposal to cease the CCTV service with effect from April 2012.	Social Well-Being	Further report expected in February 2012.	Whole Panel Study.
Voluntary Sector	To seek alternative ways of supporting the Voluntary Sector from 2013/14 onwards and to assess the social value of the services that they provide within the District.	Social Well-Being	Working Group's conclusions endorsed by the Panel in December 2011. Working Group worked in conjunction with the Head of Environmental and Community Health Services and the Executive Councillor for Healthy an Active Communities to seek an indicative budget for voluntary sector support in 2013/14.	Working Group

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Tree Chrotomy	To form a strate :-	Chyling and a phot Mall	Modeling Crown most 57 27	Manking Crave
Tree Strategy	To form a strategy in conjunction with the Tree Officers for the retention and planting of trees.	Being	Working Group met on 27 July 2011. Draft Tree Strategy circulated to officers for comment. Councillor Davies reported to September meeting. It is hoped that the Strategy will be available for the Working Group to view in April 2012.	Working Group.
Land Use for Agricultural Purpose in the context of planning policies and its contribution to the local economy.	To review the lack of promotion and protection of land for this purpose.	Being	First meeting of the Working Group to be held in February.	Working Group.
Rural Transport	To review the provision of transportation in rural areas.	Environmental Well- Being	Transport for Cambridgeshire report received in July 2011. Comments conveyed to Cabinet. Final report expected in April 2012.	To be determined.
Review of Neighbourhood Forums in Huntingdonshire	To undertake a review of the Neighbourhood Forums in Huntingdonshire.	Social Well-Being	Update on meeting of the Working Group held on 19th January 2012 to be delivered to Panel in February. Members of the Working Group met with the Huntingdonshire Area Commander for the Police at this meeting.	Working Group

Maintenance of Water Courses	To receive a presentation on the maintenance arrangements in place for Water Courses within the District.	Environmental Well- Being	The County Council's Flood and Water Manager will attend the February meeting to present on flood risk management activities.  SUDs report due in April 2012.	To be determined.
Waste Collection and Recycling Policies	To investigate the Council's waste collection and recycling policies.	Environmental Well-Being	Waste Collection Policies being prepared by Eric Kendall to be presented to the Working Group for comment prior to submission to the Panel.  Due to the work being done on the Advanced Waste Partnership the Panel has decided to postpone this study, it will be re-evaluated at a later date.	Working Group
Design Principles for Future Developments	To examine issues that have arisen at Loves Farm, St Neots and to make recommendations to inform future developments.	Environmental Well- Being	First meeting of the Working Group held on 6 <sup>th</sup> January 2012.  Members will be having an overview on the Loves Farm development from the Head of Planning Services on 26 <sup>th</sup> January.	Working Group.

Panel Date	Decision	Action	Response	Date For Future Action
	<u>Customer Services</u>			
13/05/09	Quarterly performance reports to be circulated informally to the Panel twice per year and formally twice per year.	Latest report considered in July 2011.	Report appears elsewhere on the agenda.	02/02/12
10/02/11	Head of Customer Services to submit a report after a 12 month period reviewing the impact of the changes to Customer Services.	Report to be considered in June 2012.	Report due in June 2012.	14/06/12
07/07/11	Asked Executive Councillor for Resources and Customer Services to give further consideration to the actions which could be taken in the absence of any additional funding being made available from the Department of Work & Pensions in April 2012.		The District Council will receive £84k for 2012/13. This is a reduction compared to this year (£91k). This is expected to be used for extra assessment officers and for extra customer services staff. We will take people on temporary contracts.	
08/09/11	Asked the Head of Customer Services to submit a further report on the location of the Call Centre to a future meeting.	Report to be submitted to a future meeting.	Report due in March 2012.	08/03/12
	Corporate Plan Working Group			
18/05/11	Councillors D M Tysoe and S Greenall have been appointed to the Corporate Plan Working Group.	Quarterly performance reports to be submitted to all Overview and Scrutiny Panels.	Performance Management / Monitoring is currently under review.	05/12
06/10/11	Councillor T V Rogers appointed to replace Councillor D M Tysoe.			

Panel Date	Decision	Action	Response	Date For Future Action
	Scrutiny of Partnerships			
02/11/11	Following a review of the Strategic Partnership, the Overview & Scrutiny Chairmen and Vice Chairman agreed that responsibilities should be divided as follows:-		The Panel has already received two presentations on the Local Enterprise Partnership. A presentation on the Local Enterprise Zone was given to the Panel's November meeting.	
	<ul><li>Community Safety</li><li>Children &amp; Young People</li><li>Health &amp; Well-Being</li></ul>			
	Environmental Well Being			
	Economic Well Being  * Local Enterprise Partnership			
	Leisure Centres			
05/01/12	Working Group's report approved for submission to the Cabinet meeting on 19 <sup>th</sup> January 2012.		Feedback from the Cabinet appears elsewhere on the agenda.  Working Group will meet again shortly. Dates	
			are currently being canvassed.	
	Cambridgeshire Public Sector Asset Management Strategy			
06/10/11	Requested a report outlining the progress made on the Huntingdonshire projects in six months time.		Further report / presentation to be submitted to a future meeting.	05/04/12

Panel Date	Decision	Action	Response	Date For Future Action
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	Visitor Development & Town Centre Vibrancy			
10/6/10	Received a presentation by the Head of People, Performance & Partnerships and the Sustainable Economic Development Manager.			
10/06/10	Requested a further report outlining the cost of the service and the benefits it brings to both the Council and the District.	Report to be submitted to a future meeting.	This study is currently on hold until circumstances change.	TBC
		Γ		г
07/07/11	A14 Improvements Agreed that a representative of the Highways Agency should be invited to a future meeting to discuss their plans in the event of an interruption to traffic flow.	Invitation sent to Highways Agency.	Awaiting confirmation that a representative will attend. Members may wish to discuss the way forward.	
	Received an update on the steps that are being taken to pursue this matter with the Government. Panel to receive further updates on progress.		As part of the Chancellor's Autumn Statement in November 2011, the 'A14 Challenge' was announced, together with a £20M package of short-term measures. The Challenge will look at alternative options to tackle the issues considered as part of the previous scheme and the Department for Transport is seeking to present a more cost-effective package of measures, including funding options, by Summer 2012. However, it is likely that any options emerging will only be considered by Government as part of its 2015 Spending Review. The £20M short-term measures will look at targeted options that can be delivered prior to 2015 to provide immediate relief at congestion hot spots between Spittals Interchange, Huntingdon and Girton Interchange, Cambridge as well as other relief measures on this section.	

Panel Date	Decision	Action	Response	Date For Future Action
			Members may wish to consider the way forward.	
	<u>District Council Support Services</u>			
07/07/11	Agreed to establish a Working Group to review the Document Centre and its costs to form a view on its efficiency and cost effectiveness.  Councillors Bull, Greenall, Howe, Mackender-Lawrence, Rogers and Williams volunteered for the Group.		First meeting of working group held on 15 <sup>th</sup> December 2011.  Working Group has formed two sub groups to consider:-  a) the financial cost of the service; and b) the operation of the service  Meetings of the sub groups were held in early January 2012. Operations Group to meet again on 2 <sup>nd</sup> February 2012.	
07/07/11	Changes to Business Rates  Requested further information with regard to the likely impact on the Council from the Government's Statement on Business Rates.		Information to be made available when it was appropriate.	06/12
03/11/11	Community Infrastructure Levy  Informal Discussion held at the conclusion of the meeting. Agreed that Managing Director (CPP) would report back when it was appropriate.		Report to be submitted to a future meeting to provide an update on any progress with CIL and future governance and spending arrangements.	08/03/12
05/01/12	Agreed that the Panel should give further consideration to the issue of CCTV and the contributions from Town Councils.		A report on CCTV appears elsewhere on the agenda.	02/02/12

Panel Date	Decision	Action	Response	Date For Future Action
	Waste Collection and Recycling Policies			
05/01/12	Queried whether the review of Waste Collection and Recycling Policies would include the financial performance of the		A report on round optimisation is expected to be forthcoming in April.	05/04/12
	service.		The first of the RECAP Advanced partnership business cases will be discussed at the RECAP Board meeting at the end of March – this is expected to be reported to Overview & Scrutiny after May 2012.	14/06/12
	Housing Benefit Changes			
05/01/12	Agreed to receive a further report drawing together the wider housing policy implications for the Council arising from the Government's Welfare Reform Bill be submitted to a future meeting of the Panel.			твс
	Requested that a report on rental rates and rent costs are submitted to the Panel on a quarterly basis.		Report due in April 2012.	05/04/12
	Great Fen Project			
01/12/11	Councillor P G Mitchell suggested that it would be useful to see the details of the Commercial Plan which was being developed for the Great Fen Project.		Report to be circulated when it was available.	

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